

Changing Futures

Impact Evidence Pack - West Sussex



Changing Futures Sussex

www.changingfuturesussex.org.uk



Contents

3	<u>Changing Futures Sussex Client Profile</u>
4	<u>West Sussex Client Profile</u>
6	<u>Client Nominations WS</u>
8	<u>Co-Working across the Caseload</u>
9	<u>Multiple Compound Needs</u>
11	<u>Co-Occurring Needs</u>
13	<u>New Directions Team Assessment</u>
25	<u>Recovering Quality of Life</u>
35	<u>Multiple Needs Audit</u>





Changing Futures Sussex Client Profile

This page shows the demographical information of clients that are currently or have historically been beneficiaries of Changing Futures teams across Sussex.

Total Clients Nominated

845

Total Clients Accepted

525

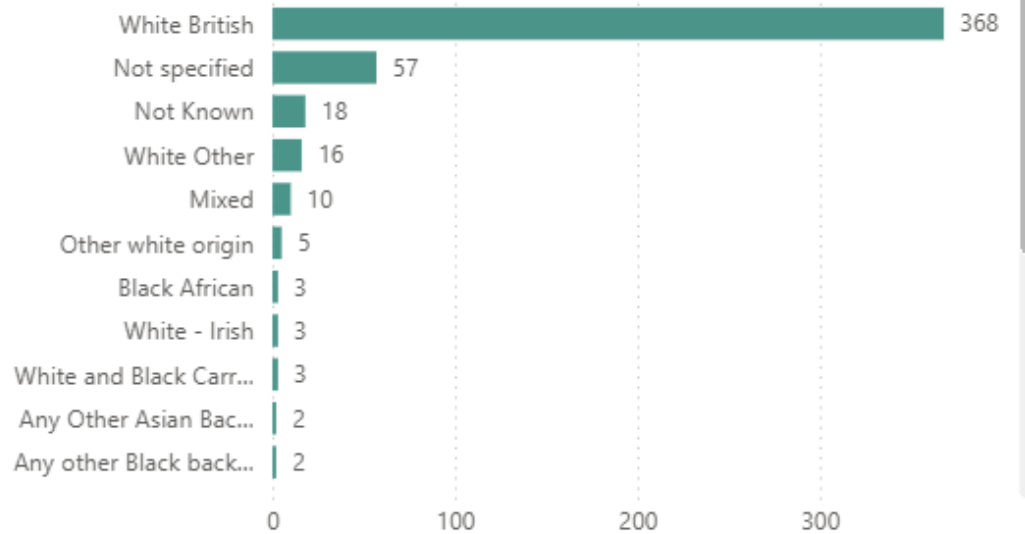
Total Clients Declined

320

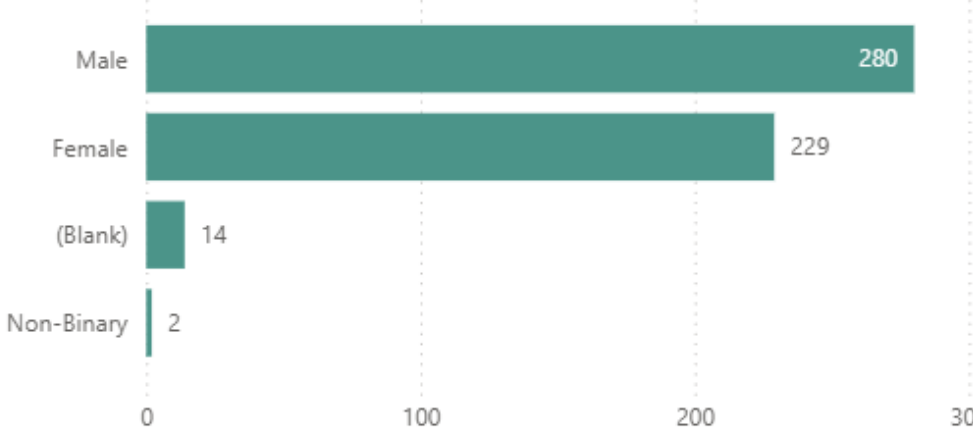
Current Clients (as of 31/03/26)

162

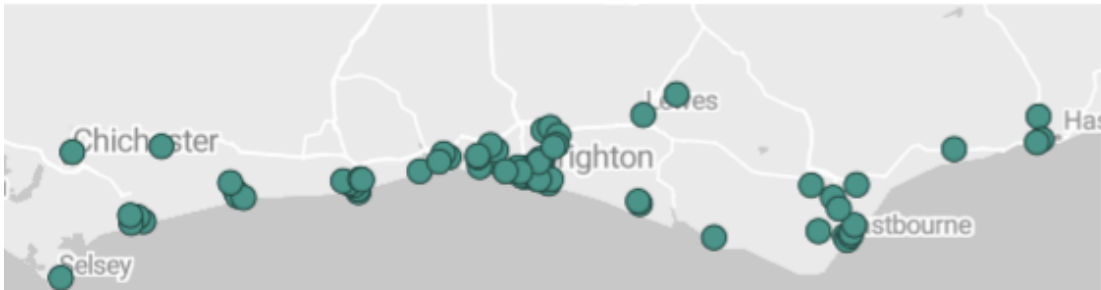
Client Ethnicity (Accepted Clients)



Client Gender (Accepted Clients)

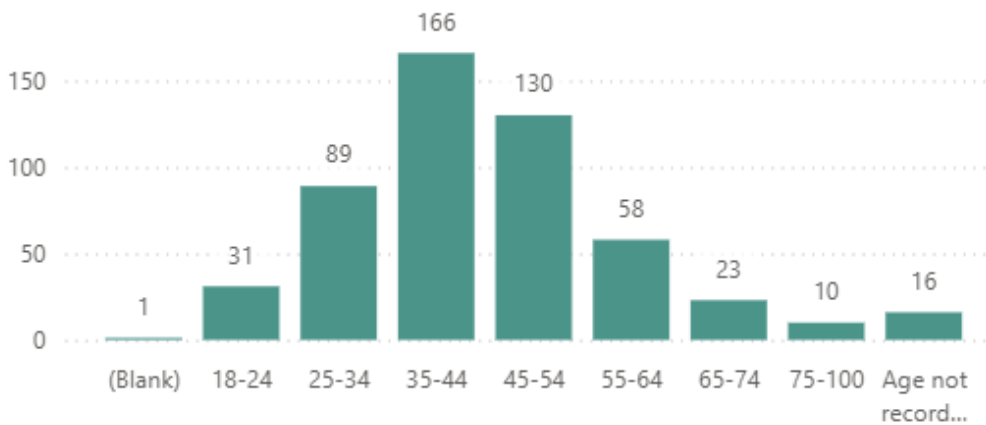


Current Clients by Location



Typical client is male, white British, aged 42

Client Age Group (Accepted Clients)



Total Clients Nominated

363

Total Clients Accepted

212

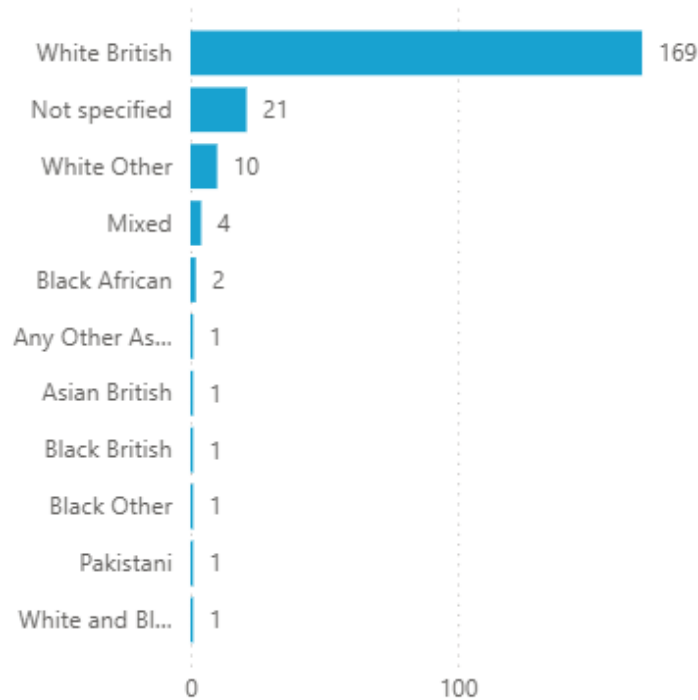
Total Clients Declined

151

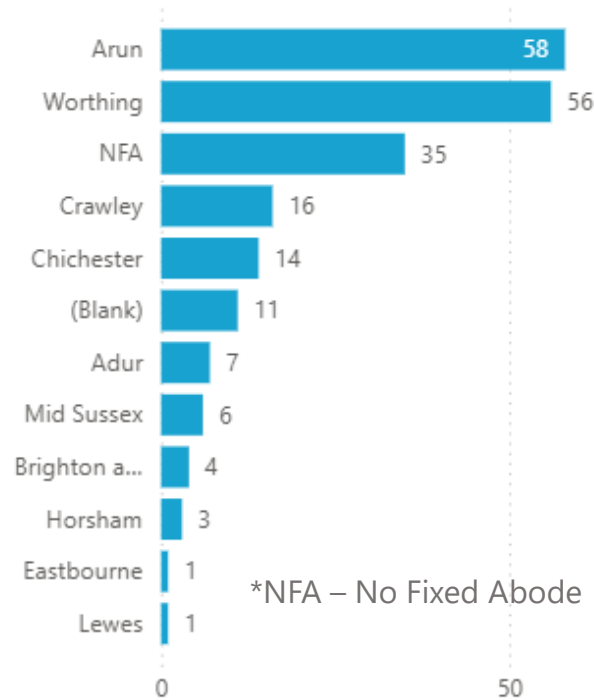
Clients (as of 31/03/26)

29

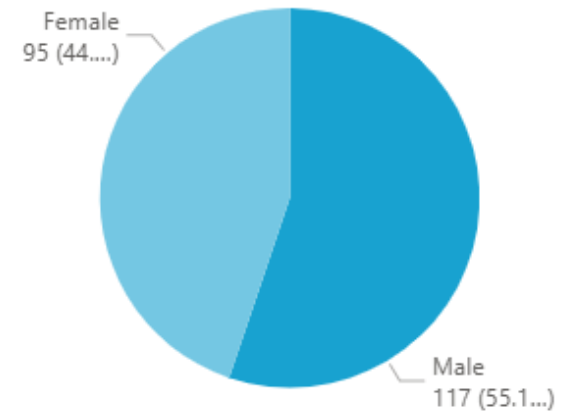
Client Ethnicity (Accepted Clients)



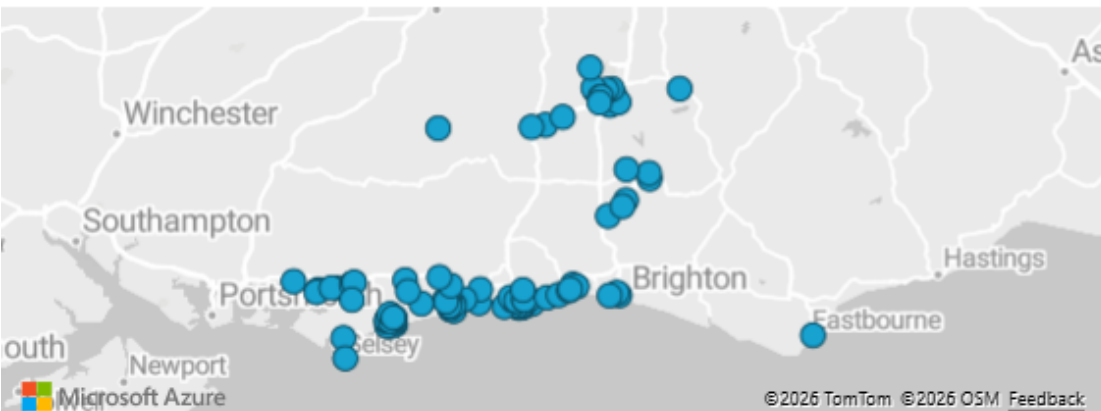
Client by District (Accepted Clients)



Client Gender (Accepted Clients)

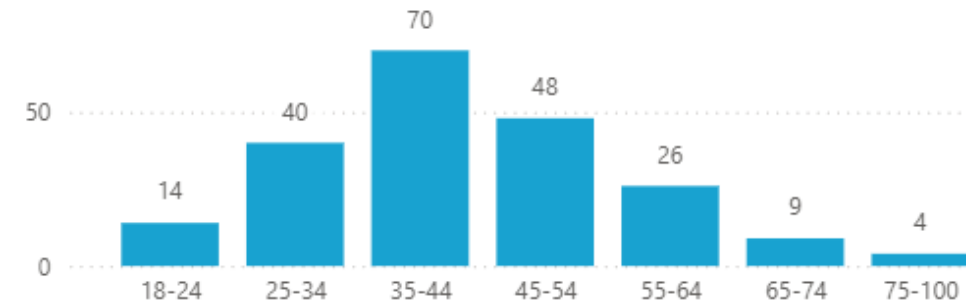


*NFA – No Fixed Abode



Typical client is male, white British, aged 43

Client Age Group (Accepted Clients)



Total Clients Nominated

102

Total Clients Accepted

64

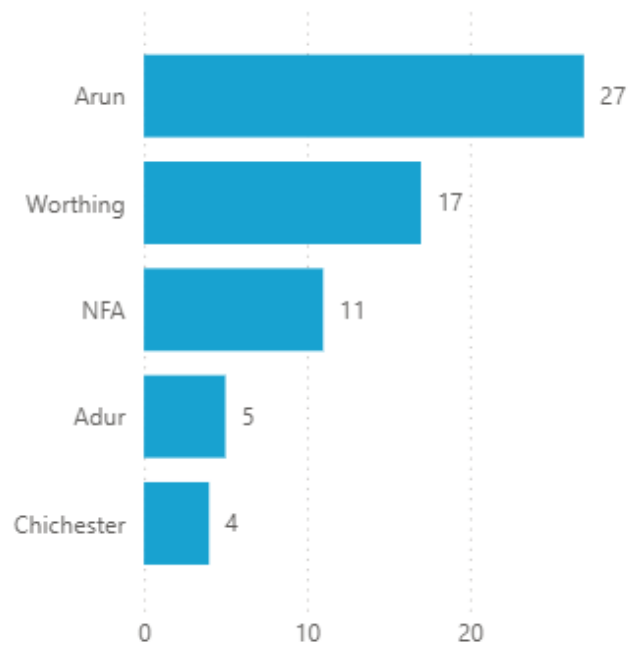
Total Clients Declined

38

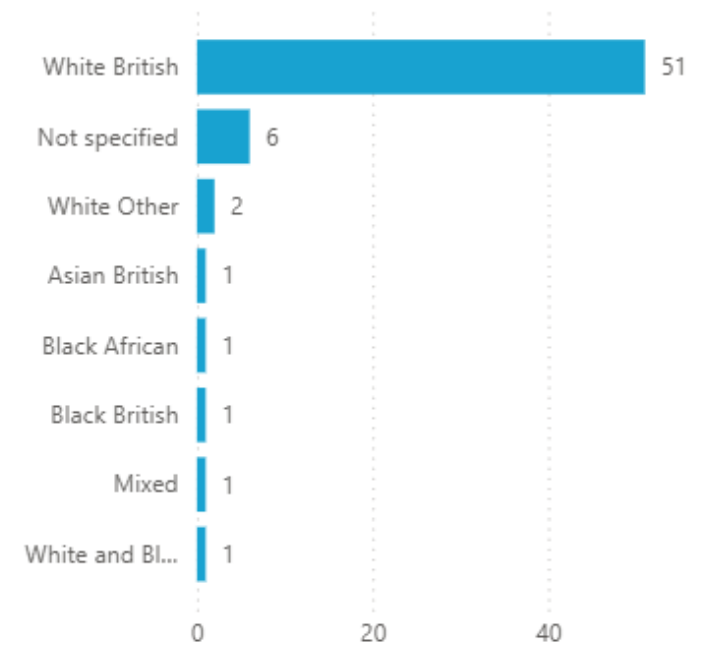
Clients (on 31/03/26)

29

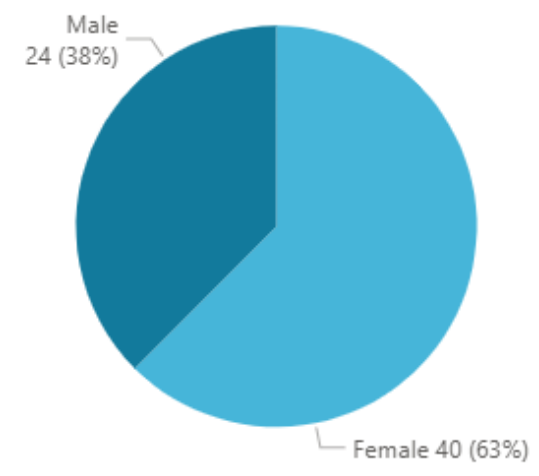
Accepted Clients by District



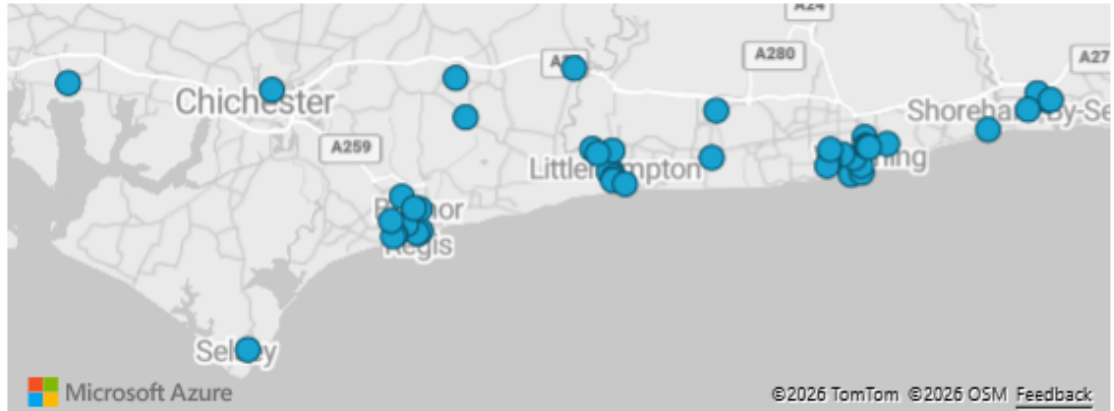
Client by District (Accepted Clients)



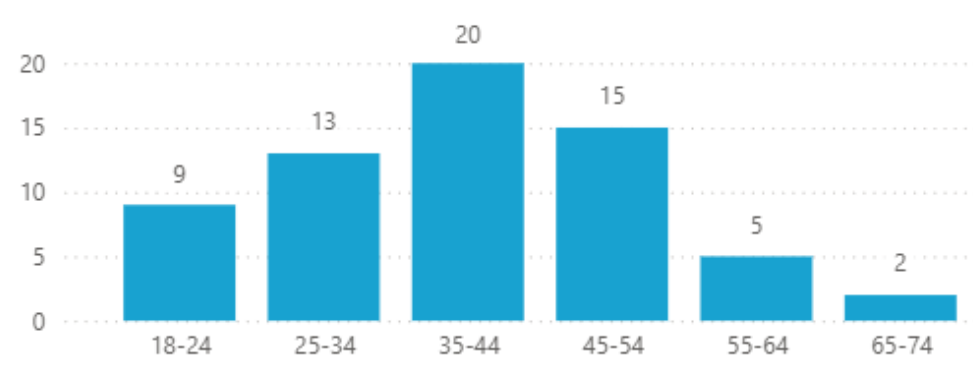
Accepted Client Gender



Typical client is Female, white British, aged 40



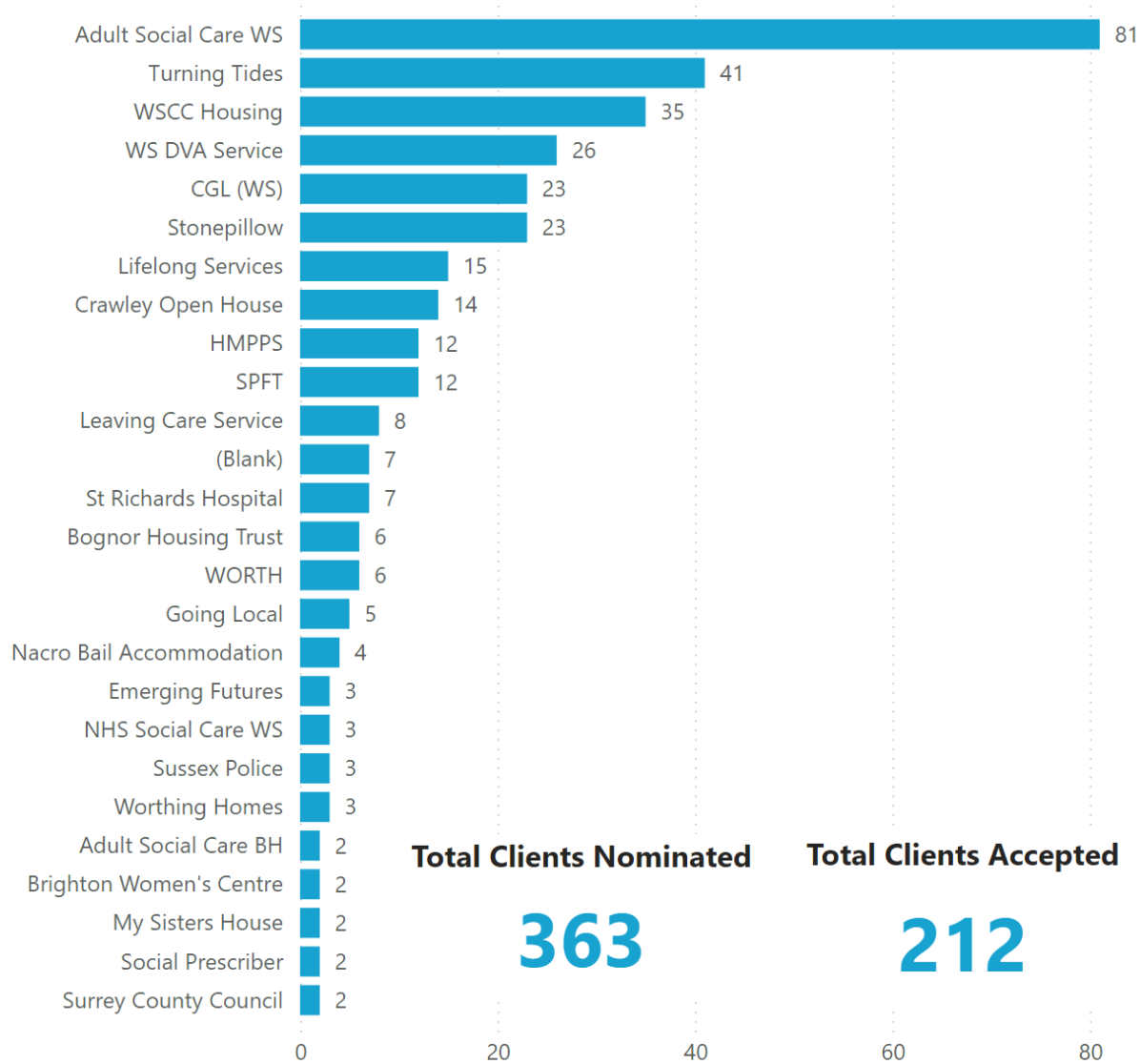
Accepted Client Age Group



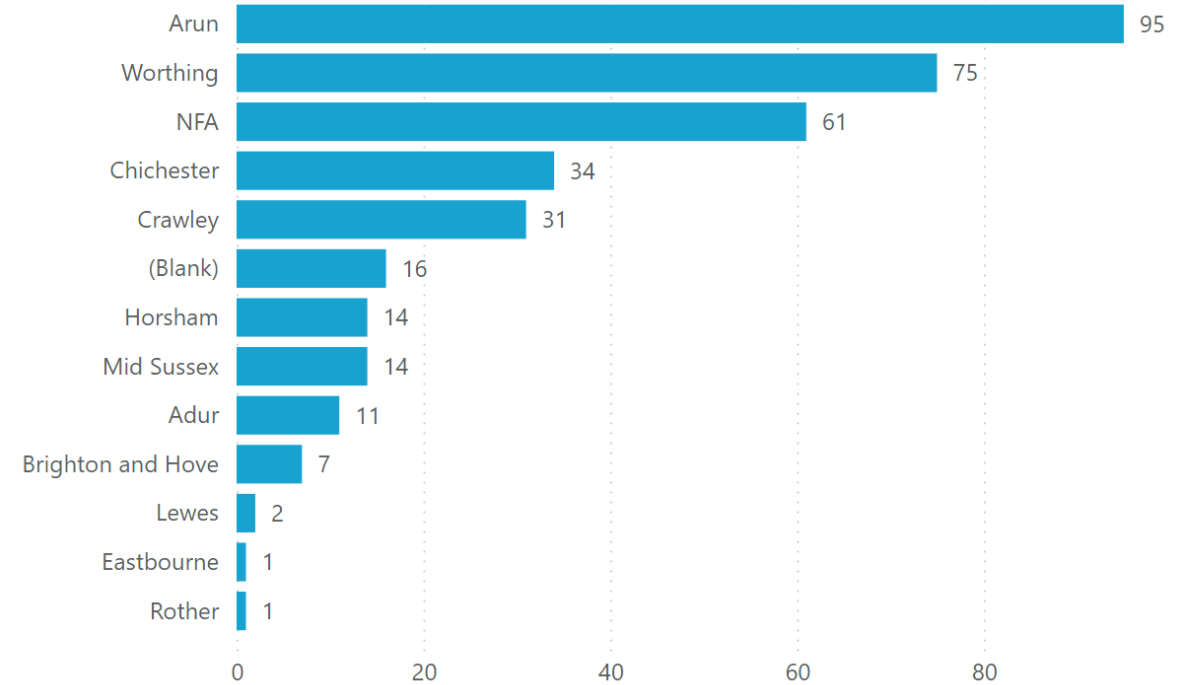
Client Nominations - West Sussex

There have been a total of **363** nominations into the WS Changing Futures Programme from **78** agencies, since December 2022. On this page you can see the variety and geography of agencies that have nominated into Changing Futures and the numbers of nominations accepted over time.

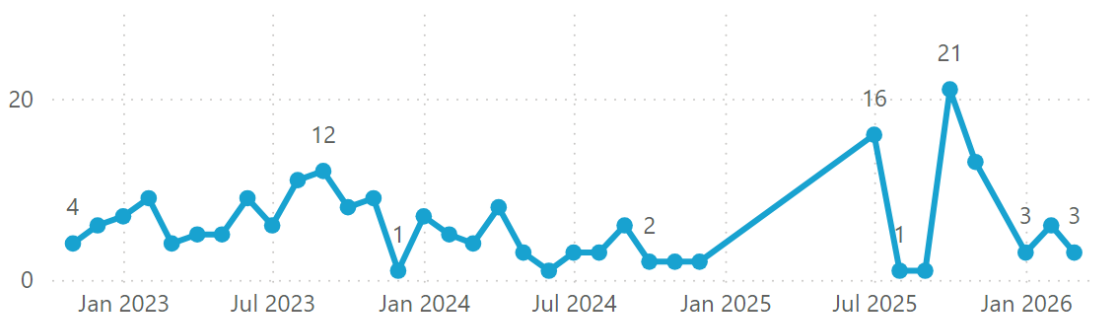
Nominating Agencies



Nomination by District



Accepted Nominations Over Time

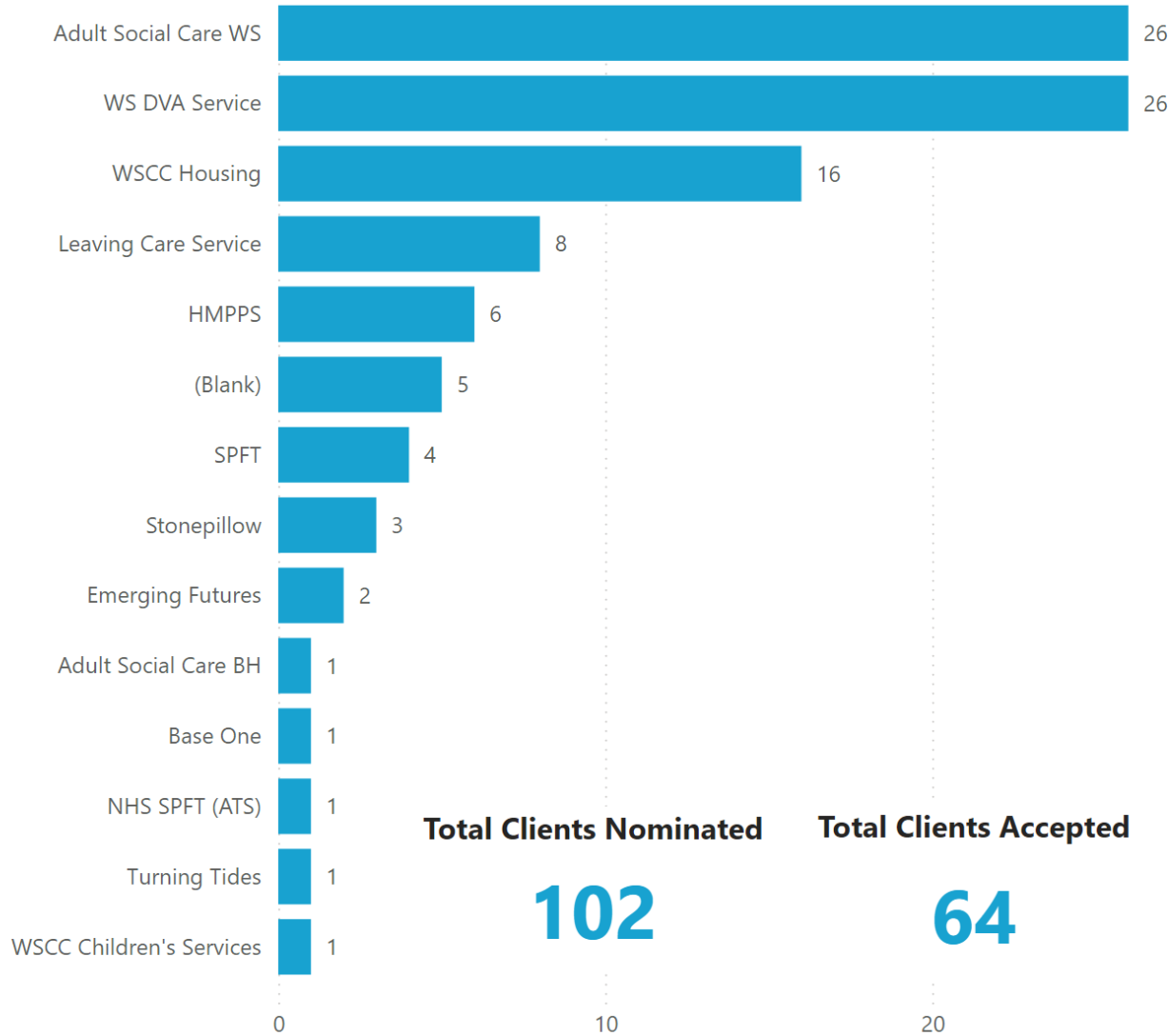


Client Nominations - West Sussex

From April 2025

There have been a total of **102** nominations into the WS Changing Futures Programme from **30** agencies, since April 2025. On this page you can see the variety and geography of agencies that have nominated into Changing Futures and the numbers of nominations accepted over time.

Nominating Agencies



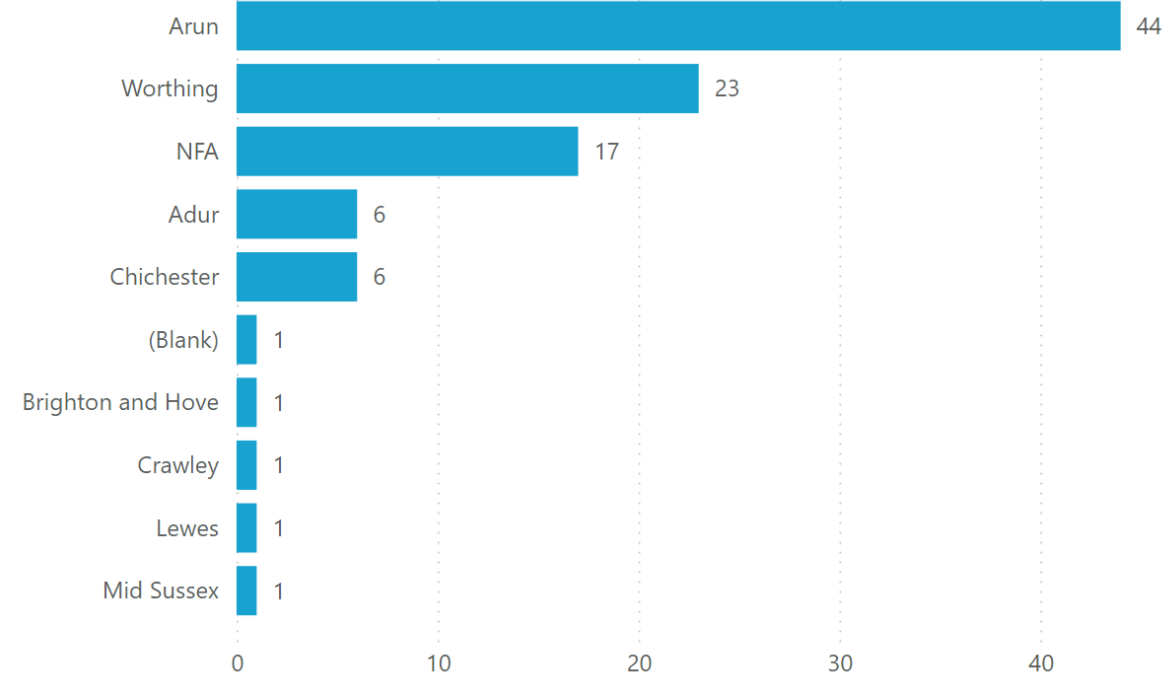
Total Clients Nominated

102

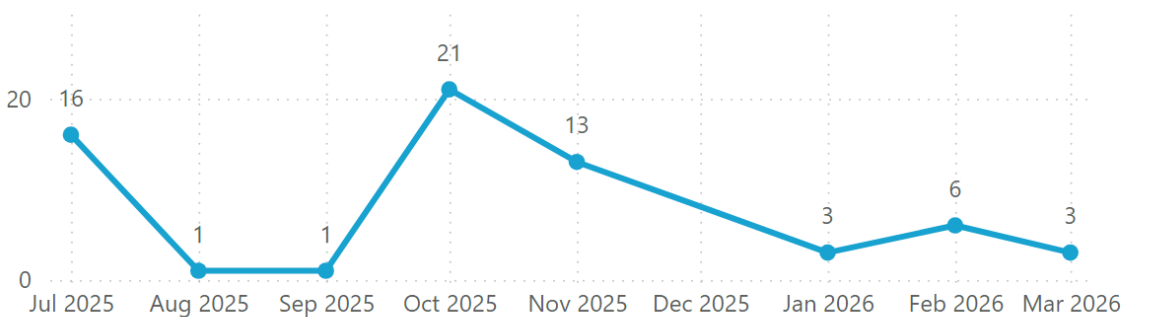
Total Clients Accepted

64

Nomination by District



Accepted Nominations Over Time



Co-Working across the Caseload

West Sussex

Filter by CF Area

West Sussex

29

Clients as at 31/03/2026



Joint working with the Multi-Disciplinary Teams is a proven way to address complexity in needs.

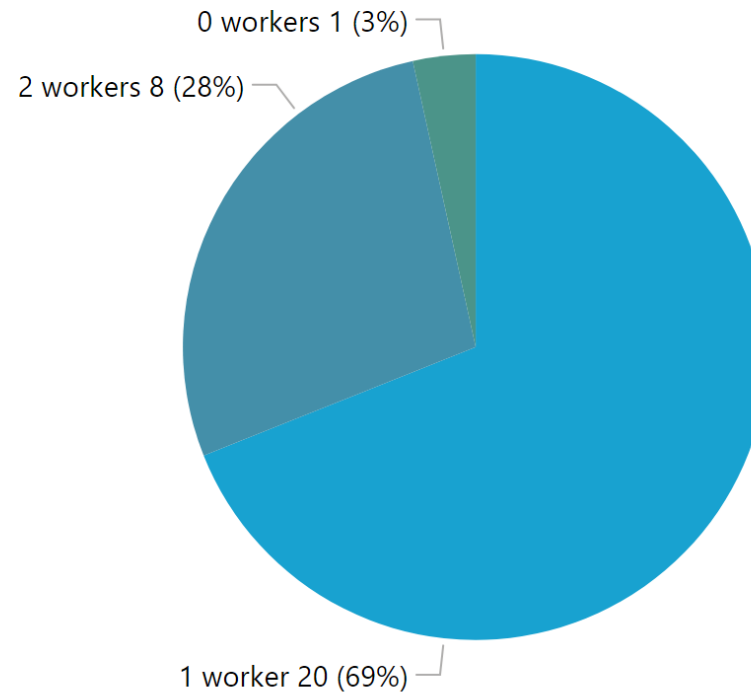
Many of the roles in our teams offer specialist skills in recovery, domestic violence or physical or mental health, for example.

Around half our clients have more than one worker engaged in their care, and a significant proportion are supported by Peer Workers with Lived Experience of MCN.

The value of Peer Support cannot be overstated, and we have commissioned an independent evaluation into how Peer Support greatly improves outcomes for individuals in terms of recovery, engagement with services and building trust and rapport.

You can read the report [HERE](#).

Clients and Co-Working



"[My] Changing Futures Worker and Emerging Futures worker have proved essential to my ongoing recovery. Both of them have gone above and beyond..."

Changing Futures Client

"My Peer Navigator and the Specialist Women's Worker... have given me confidence, helped me blossom... have fulfilled an emptiness..."

Changing Futures Client

"If it wasn't for [CF Worker] support *and* [CGL Worker] I don't know where I'd be... I know I can be difficult... I really appreciate this."

Changing Futures Client

1.24

Average Workers per Client

28%

of clients with > 1 Worker

8

Clients with > 1 Worker

9

Open clients with Peer Support

Multiple Compound Needs

West Sussex (Since Dec 2022)

This page shows the numbers of clients that presented at nomination with each of the five multiple compound needs across all current / historic clients of CF in WS since Dec 2022.

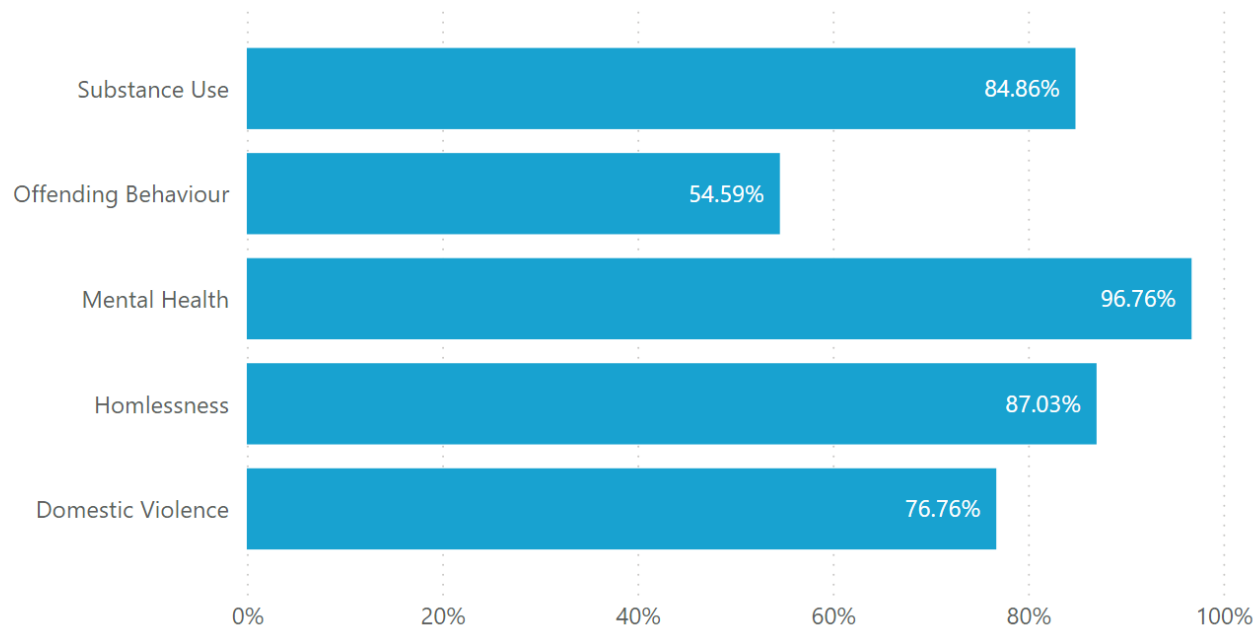
Open / Closed

Multiple selections

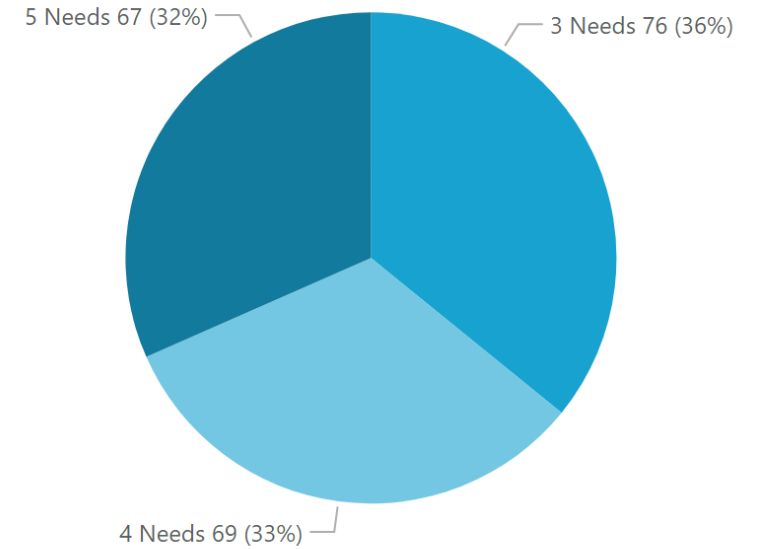
Changing Futures Area

West Sussex

Presenting Needs



Count of Multiple Need at Nomination



85%

Substance Use



97%

Mental Health



87%

Homelessness



77%

Domestic Violence



55%

Offending Behaviour

Multiple Compound Needs West Sussex - From April 2025

This page shows the numbers of clients on the current / historic caseload that presented at nomination with each of the five multiple compound needs for the new West Sussex MDT.

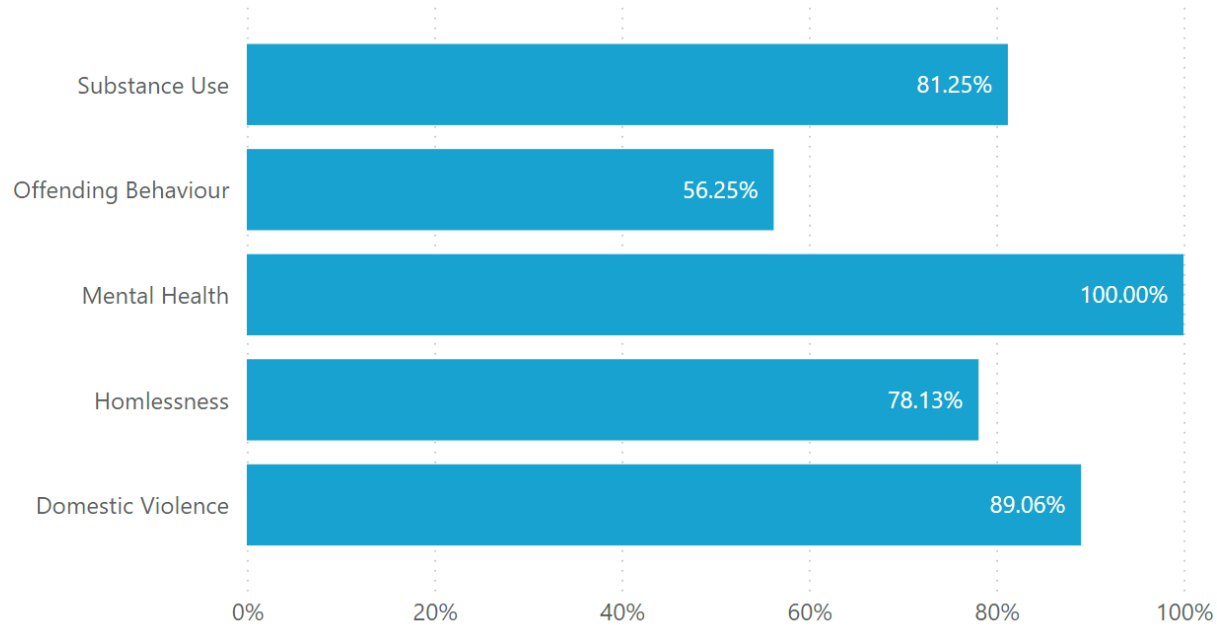
Open / Closed

Multiple selections

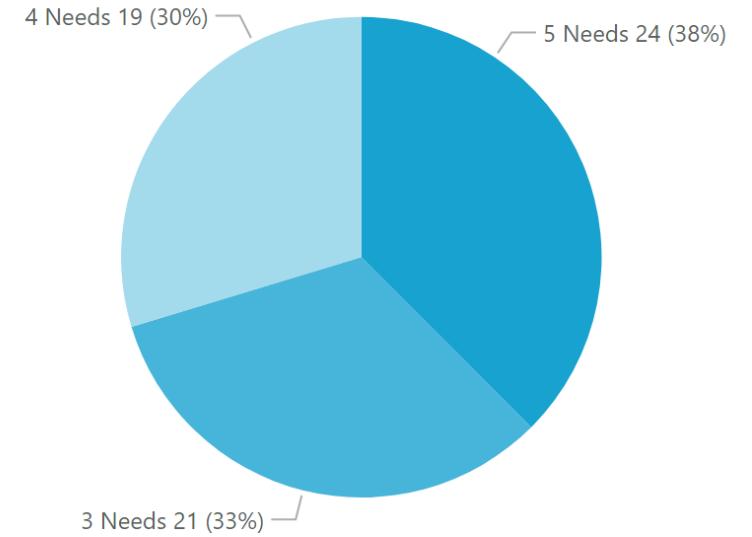
Changing Futures Area

West Sussex

Presenting Needs



Count of Multiple Need at Nomination



81%

Substance Use



100%

Mental Health



78%

Homelessness



89%

Domestic Violence



56%

Offending Behaviour

Co-Occurring Needs

West Sussex - From Dec 22 to present

This page highlights the most prevalent combination of need in the West Sussex current and historic Cohort, and gives information about the number of clients affected

212

Total Clients

The most common co-occurring needs among the Changing Futures cohort is a combination of:



Substance use



Homelessness



Mental Health

149

Clients experiencing Hm'less SU & MH & DVA

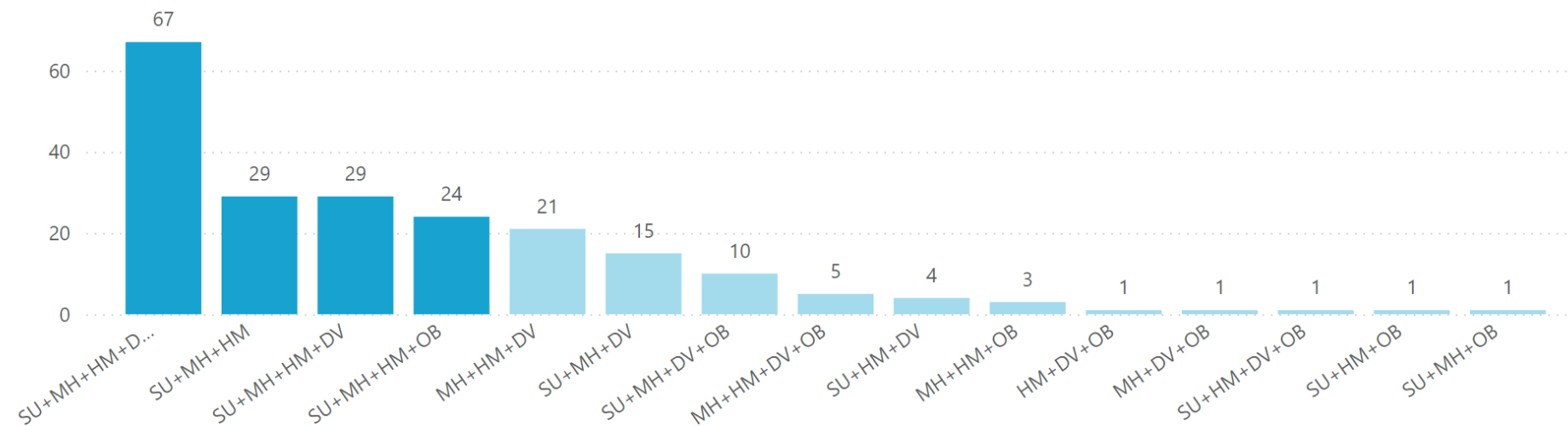
72%

of clients on current caseload

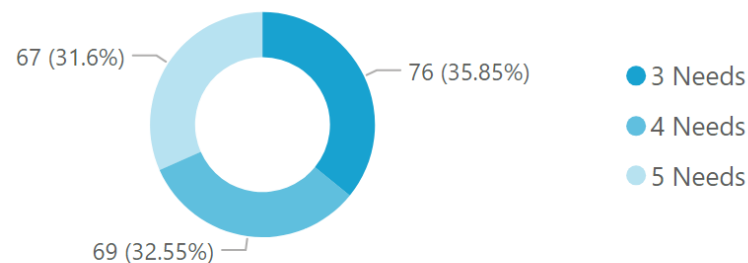
70%

of clients on current / historic caseload

Needs Combinations



Count of Multiple Need



Most people supported by Changing Futures face high levels of multiple, intersecting needs. With 65% facing 4-5 needs simultaneously, the data shows that people with multiple compound needs require coordinated, multi-agency support.

Co-Occurring Needs

West Sussex - From April 2025

This page highlights the most prevalent combination of need in the West Sussex current and historic Cohort, and gives information about the number of clients affected

64

Total Clients

The most common co-occurring needs among the Changing Futures cohort is a combination of:



Substance use



Domestic Violence & Abuse



Mental Health

45

Clients experiencing Hm'less SU & MH & DVA

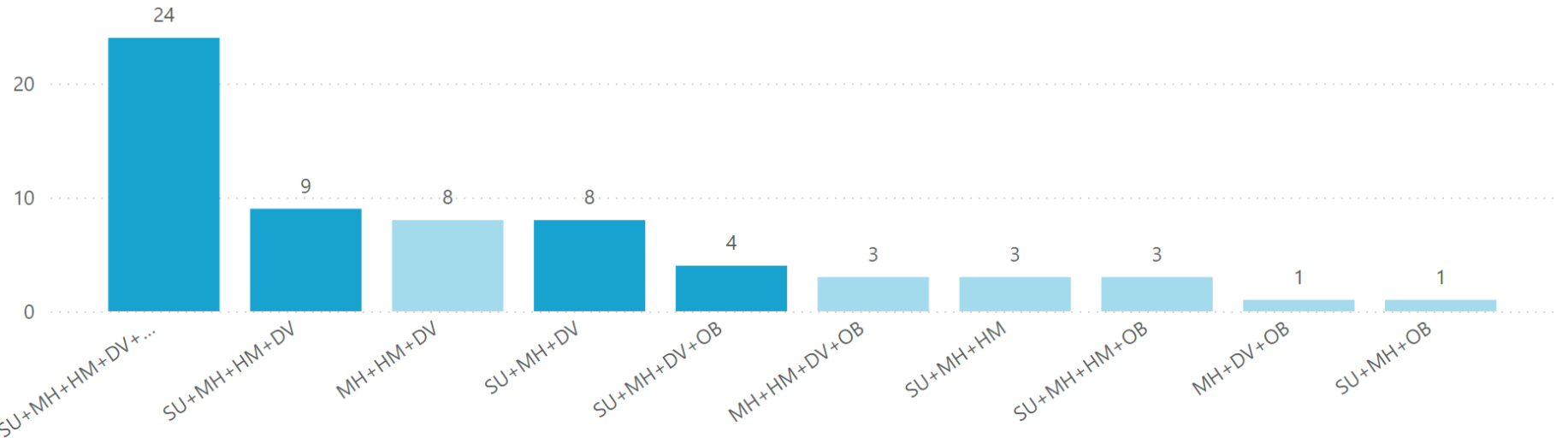
79%

of clients on current caseload

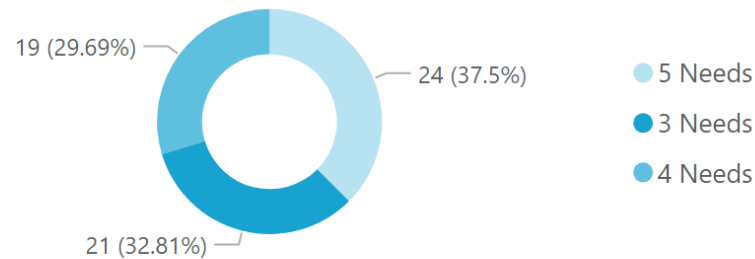
61%

of clients on current / historic caseload

Needs Combinations



Count of Multiple Need



New Directions Team Assessment

NDTA Outcome Measure Analysis

PDF Version - December 2025



Changing Futures Sussex
www.changingfuturesussex.org.uk



New Directions Team Assessment (NDTA)

The NDTA (New Directions Team Assessment) is an assessment of risk in areas likely to cause harm to an individual's health and wellbeing. Scores are recorded monthly by keyworkers, reflecting on the interactions that they have had with the client over the past month. Scores range from 0 to 4 or 6. The higher the score the greater the risk.

For example under the category of Alcohol and Drug use the scores range from 0 (defined as '*Abstinence; no use of alcohol or drugs during rating period*') to 4 (defined as '*Drug/alcohol dependence; daily abuse of alcohol or drugs which causes severe impairment of functioning; inability to function in community secondary to alcohol/drug abuse; aggressive behaviour to others; criminal activity to support alcohol or drug use.*')

In some areas, scores have been collated for clients since December 2022. The NDTA records scores in the following ten areas of risk:

- 1) Engagement with frontline services
- 2) Intentional self-harm / suicide
- 3) Unintentional self-harm
- 4) Risk to others
- 5) Risk from others
- 6) Stress and anxiety
- 7) Social effectiveness
- 8) Alcohol / drug use
- 9) Impulse control
- 10) Housing

These can be grouped into six categories of risk:

- 1) Engagement
- 2) Physical safety - Intentional & Unintentional self-harm , Risk to and from others
- 3) Wellbeing- Stress and anxiety, Social effectiveness
- 4) Substance Use - Substance use, Impulse control
- 5) Housing
- 6) Criminal Justice

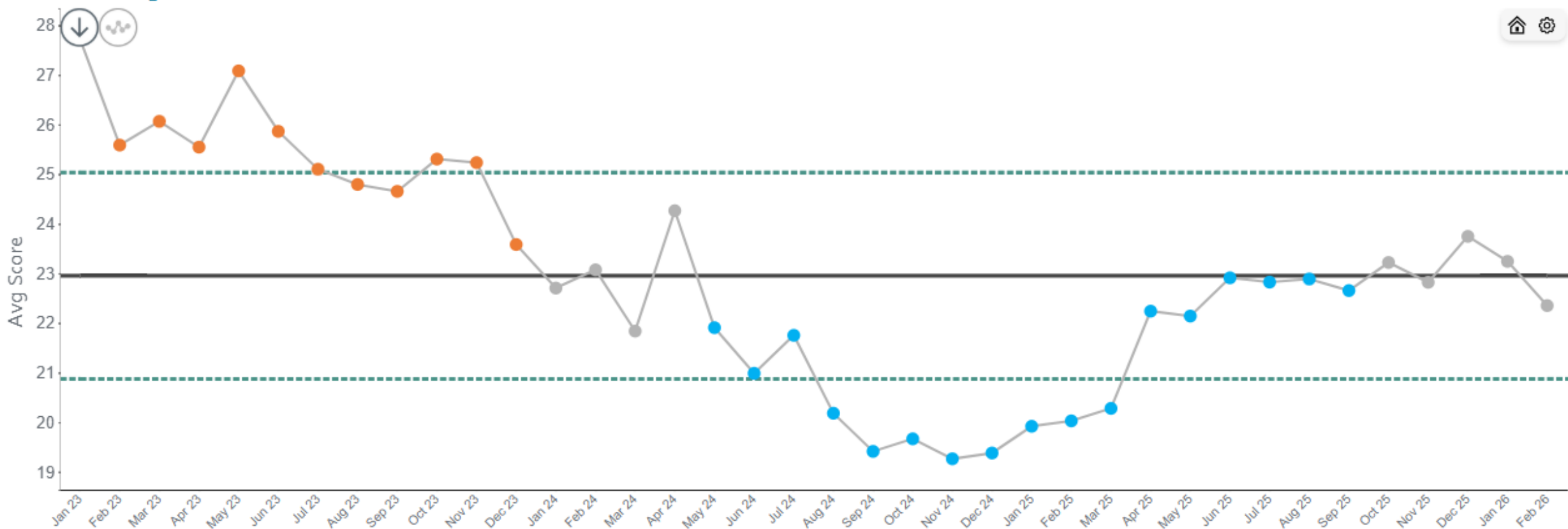
The visuals in this section represent scores recorded from Dec 22.

Overall NDTA Scores

Whole Sussex

This visual represent the overall average NDTA scores from Jan 2023 Nov 2025. The chart is an Statistical Process Control Chart, the centre black line is the mean of the average score. The charts identifies trends in the data over time (the yellow and blue dots) and measures them against upper and lower control limits (the dotted lines). We know that the scores with our cohort of clients can vary widely due to a range of factors outside of the control of the keyworkers recording the scores. This chart helps us to identify the outlying data (when for example a number of the cohort may have been in particular crisis) that goes against the trend and can therefore be excluded from the sample or used as a data point highlighting the variance in data from month to month.

Overall Average NDTA Score

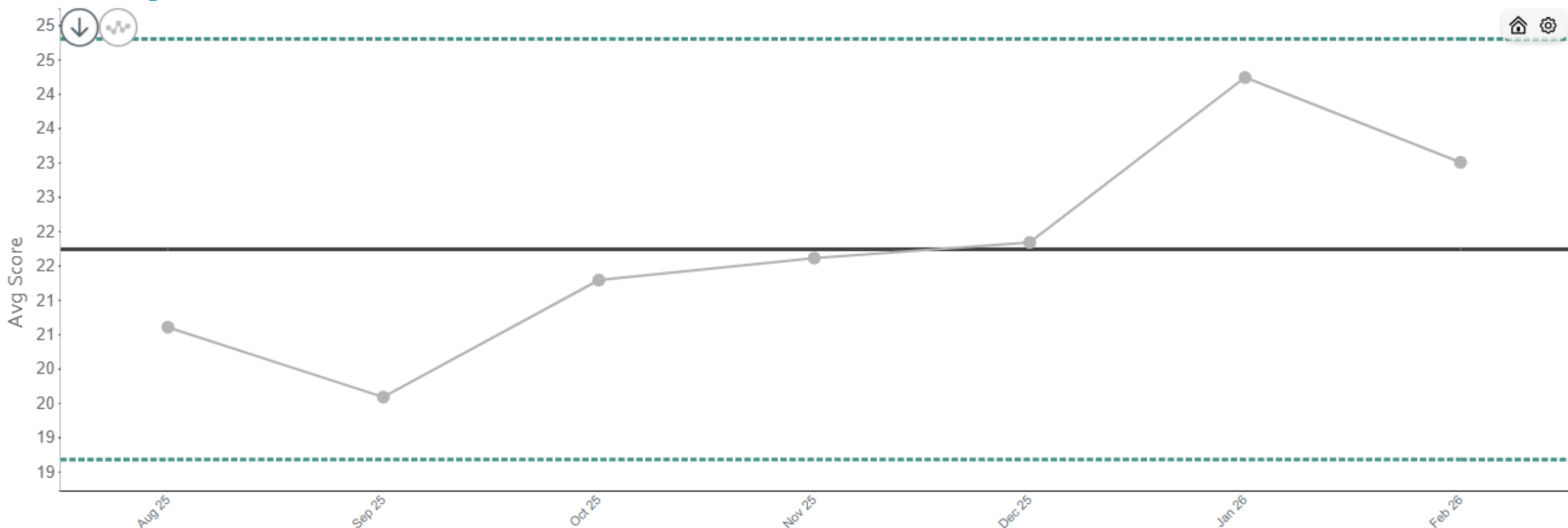


Overall NDTA Scores

West Sussex

This visual represent the overall average NDTA scores from August 25. The chart is an Statistical Process Control Chart, the centre black line is the mean of the average score. The charts identifies trends in the data over time (the yellow and blue dots) and measures them against upper and lower control limits (the dotted lines). We know that the scores with our cohort of clients can vary widely due to a range of factors outside of the control of the keyworkers recording the scores. This chart helps us to identify the outlying data (when for example a number of the cohort may have been in particular crisis) that goes against the trend and can therefore be excluded from the sample or used as a data point highlighting the variance in data from month to month.

Overall Average NDTA Score

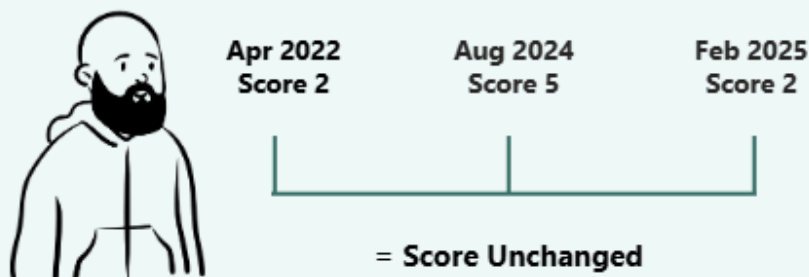


Increase / Decrease in NDTA Scores over Time

West Sussex

This chart maps the relationship in scores for individual clients at two points in time. It checks the first score recorded and the latest score and calculates if the score has decreased, increased or remain unchanged.

For example, Ben had the following scores over time:



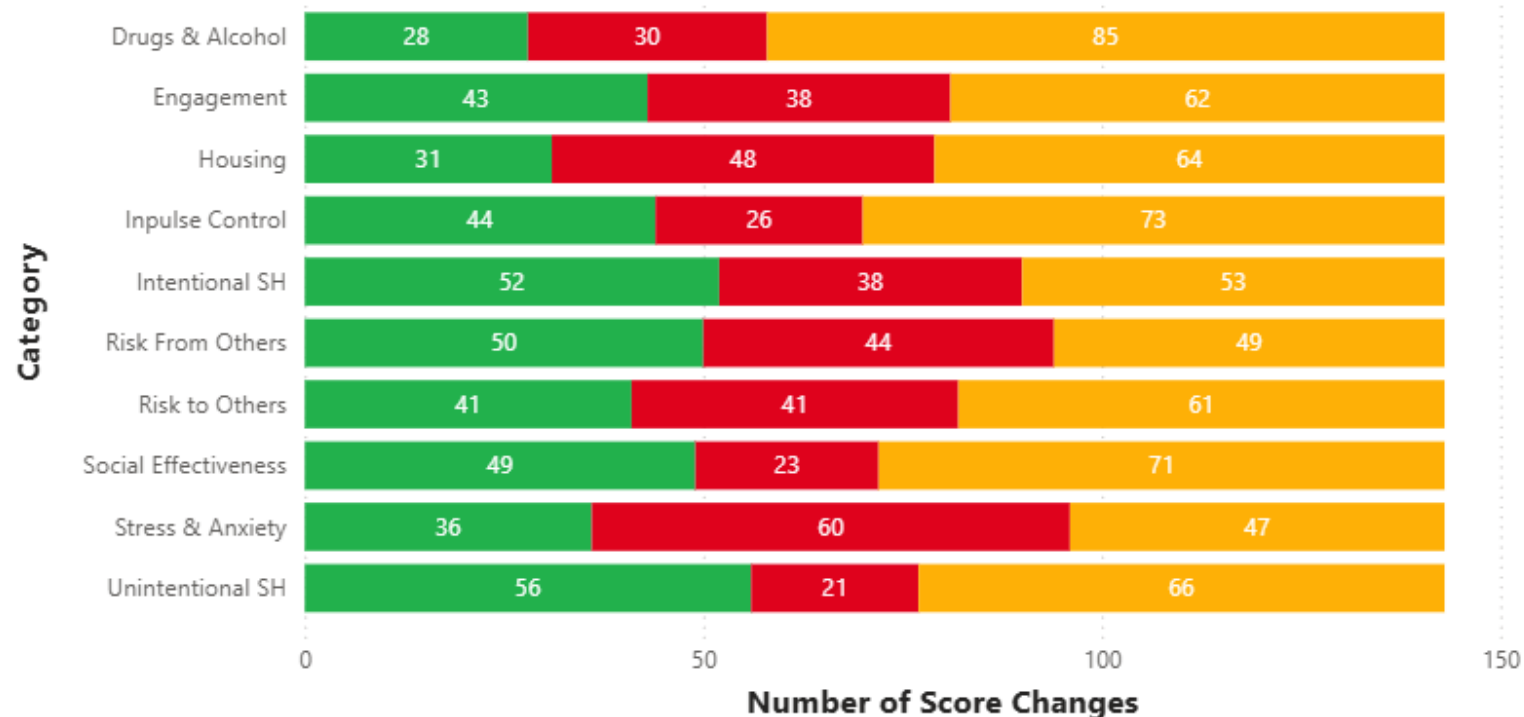
Ben's scores are registered as unchanged, even though the score increased in between, but the line graphs we have in the following pages account for these in between changes.

From this we can extract the areas in which we have had greatest success in lowering scores and the areas in which we have had least success. It also allows us to highlight those areas of risk in which clients are more likely to remain unchanged.

This in turn could shape priorities for our teams in the coming year...

Number of Score Changes

Score Change ● Decrease ● Increase ● Unchanged



As we can see, the **greatest success in decreasing scores** is in the domains of **Unintentional self harm , Risk from Others and Intentional Self Harm**. Clients are at around twice as likely to have a decreasing score than increasing.

The **least success** has been in decreasing the **Drug and Alcohol** scores. The chart highlights that in this domain, clients are almost three times as likely to have unchanged scores.

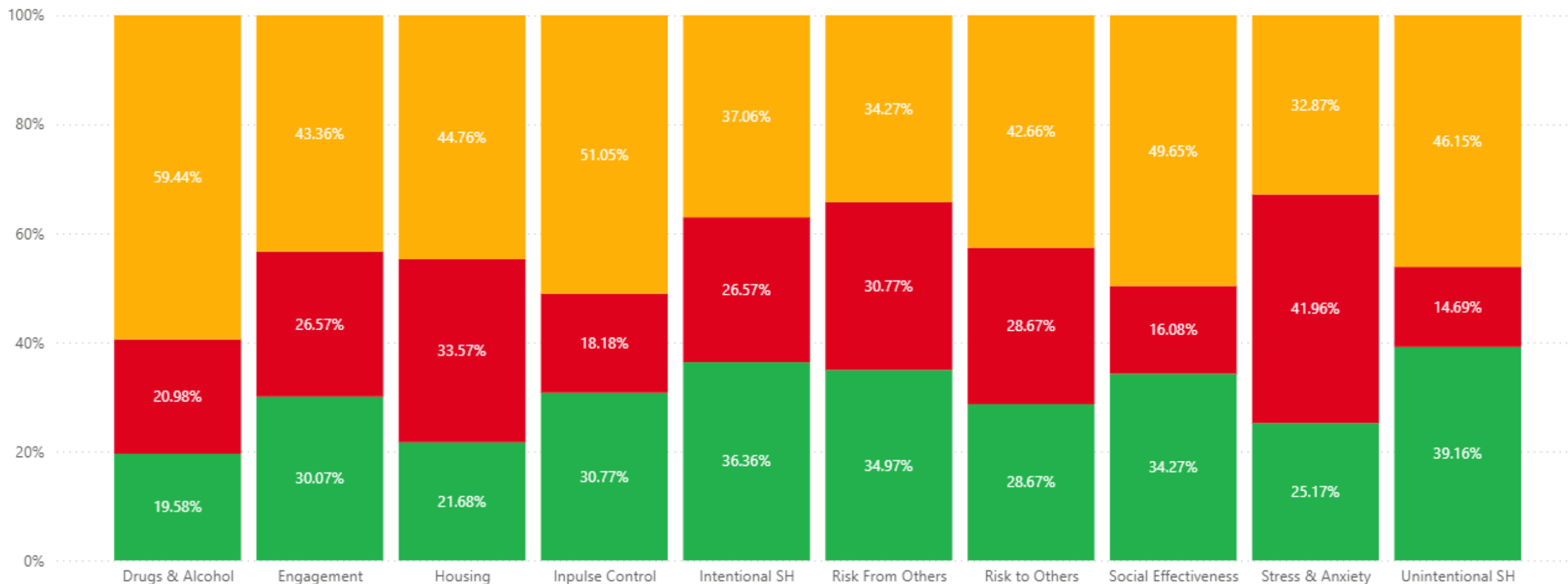
Percentage Increase / Decrease in NDTA Scores

West Sussex

Filter by area

NDTA-WEST

% Increase / Decrease in Scores

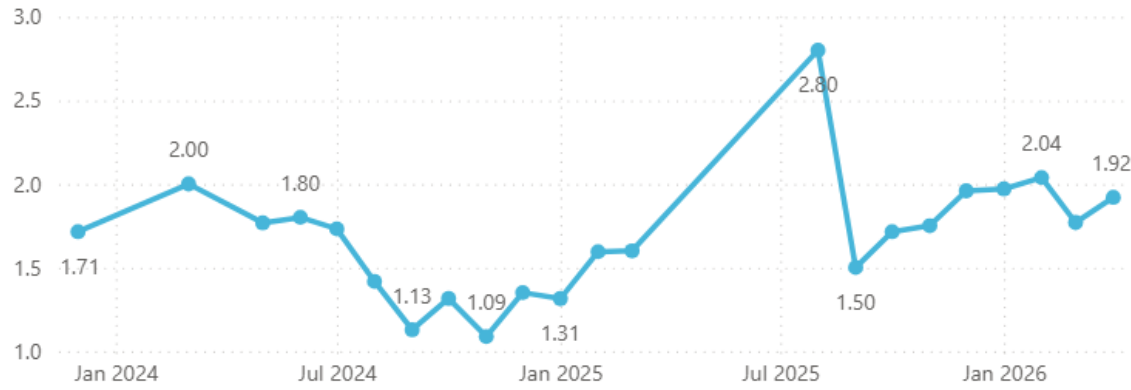


This chart highlights the individual categories within the NDTA and shows the percentage of scores overall that have **decreased**, **increased**, or remain **unchanged**.

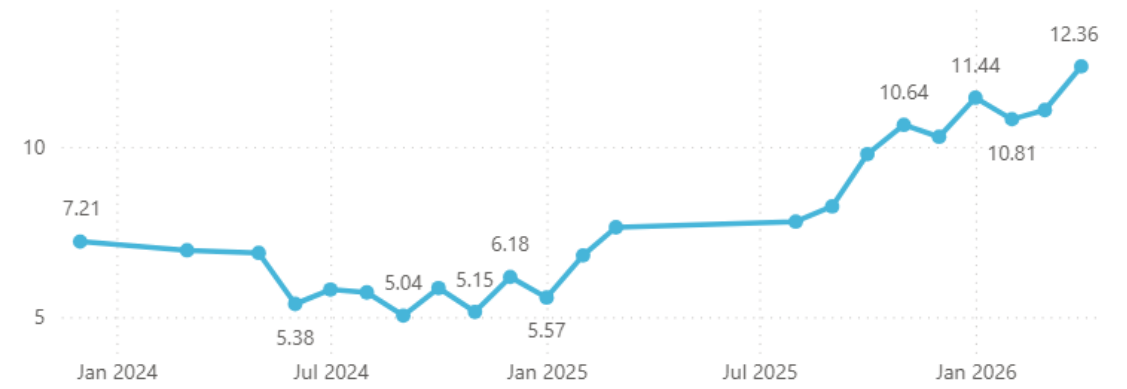
The greatest reduction in risk is in the domain of **Unintentional Self Harm** with **39%** of clients experiencing improving scores. The smallest reduction is in **Drugs and Alcohol** with **20%** of clients experiencing improving risk scores.

Overall Scores

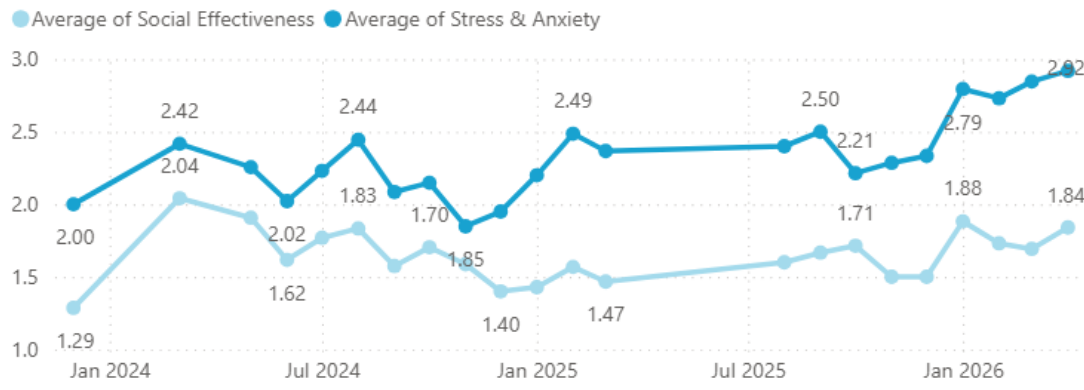
Overall Average Engagement Scores WS



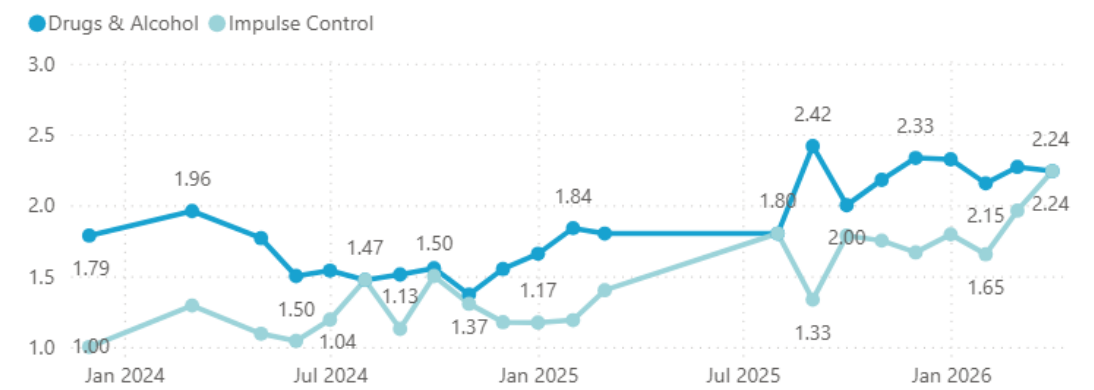
Average Physical Safety Scores WS



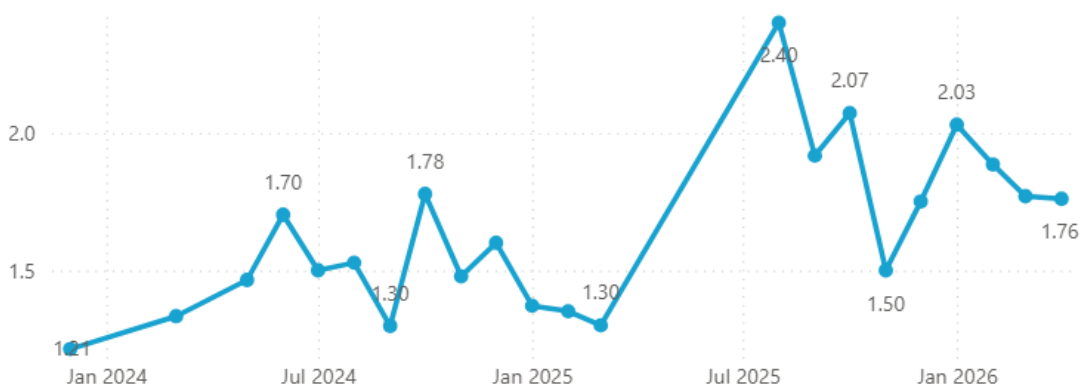
Average Wellbeing Scores WS



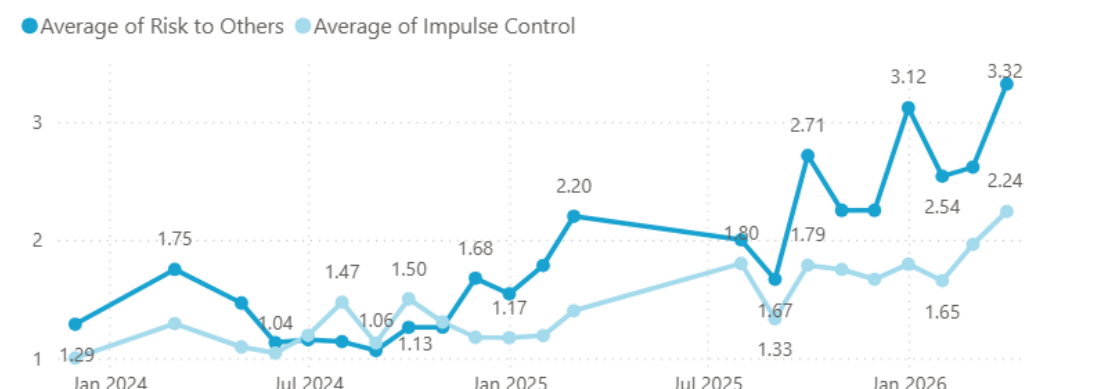
Average Substance Use Scores WS



Average Housing Scores WS



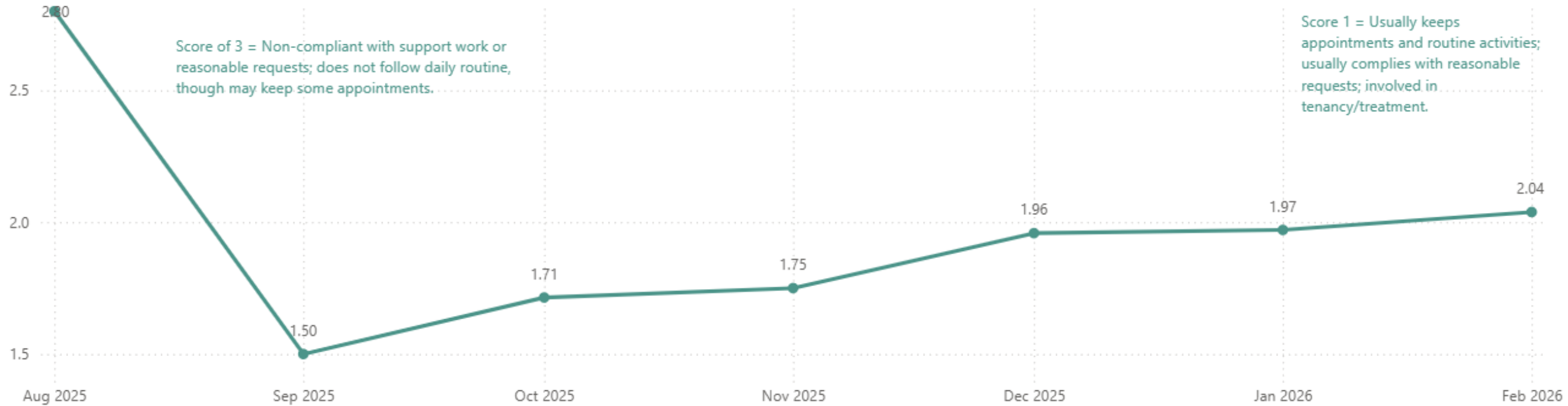
Average Risk to Others / Impulse Control - WS



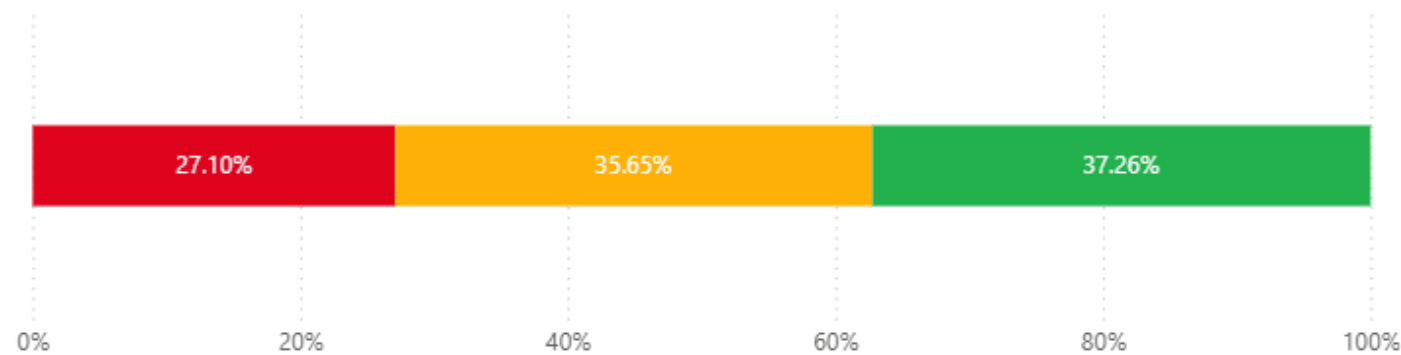
Overall Engagement Scores - West Sussex

This page shows the average of the scores for client engagement with CF across all areas and includes a chart that highlights the percentage of scores that have increased or decreased.

Average Engagement Scores



Engagement Score Changes



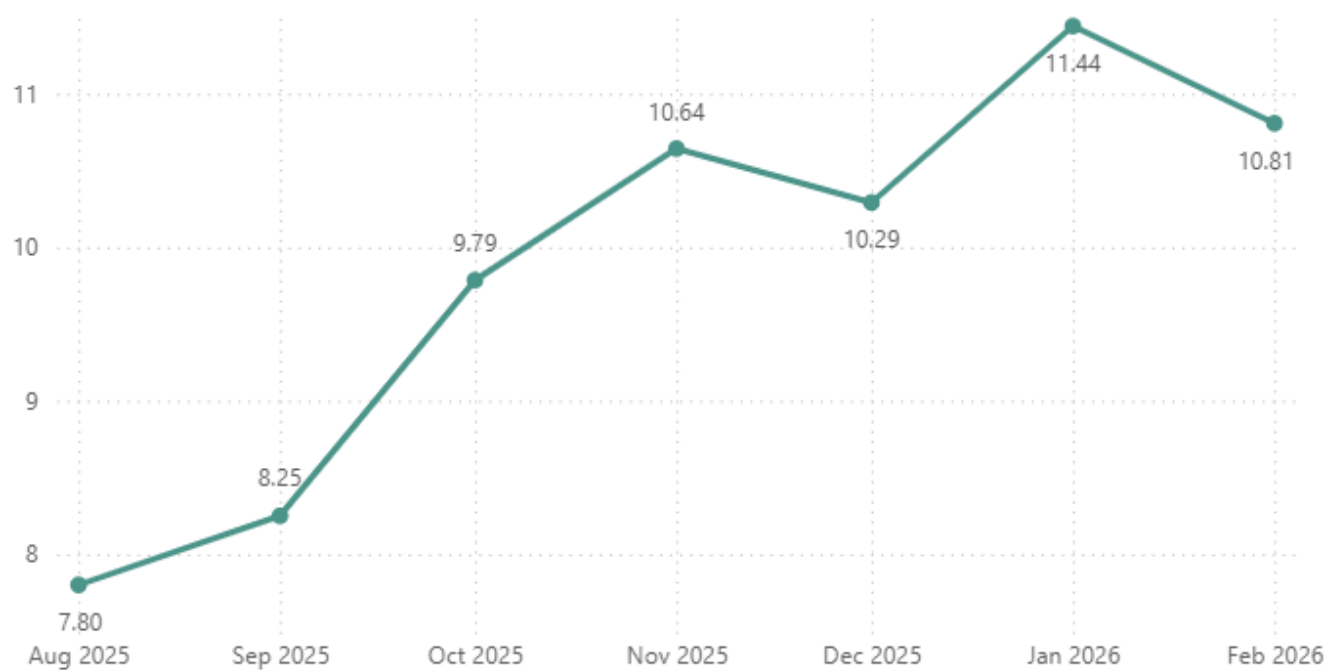
This chart highlights the percentage of engagement scores that have **decreased**, **increased**, or remain **unchanged**.

NB. Decreased score are good, representing a decreased assessment of risk

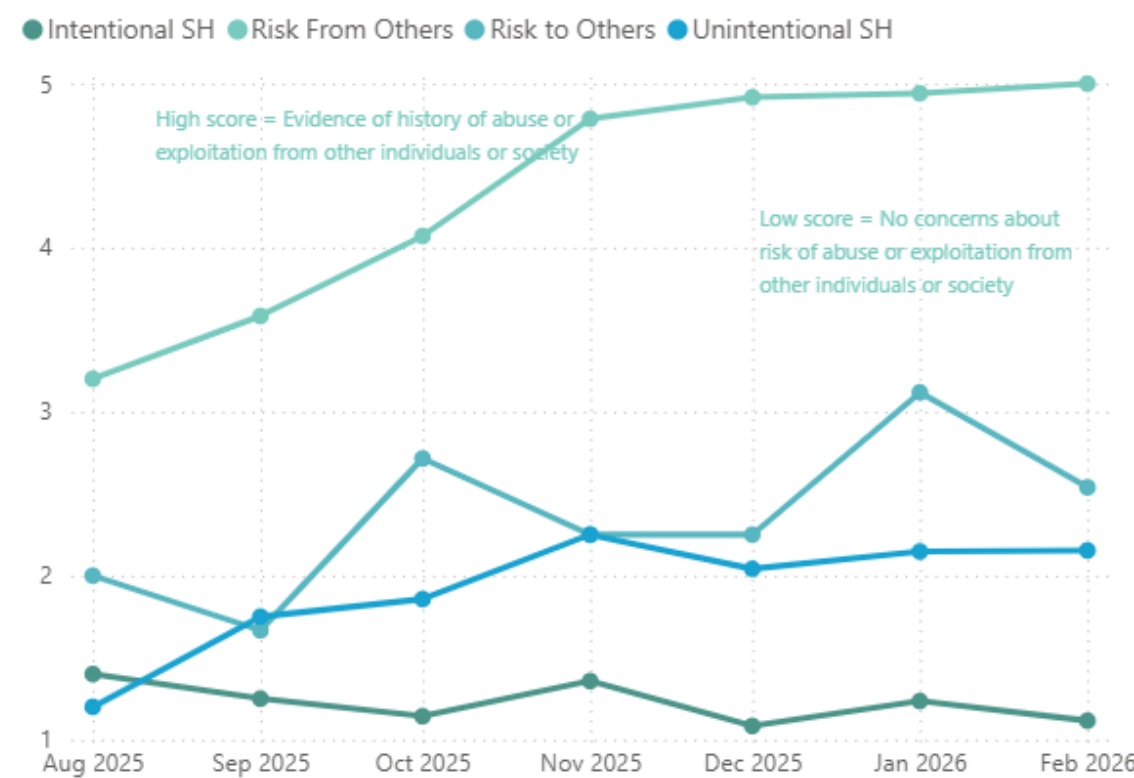
Overall Physical Safety Scores - West Sussex

This page shows the average of the physical safety scores (Intentional & Unintentional self-harm , Risk to and from others) across all CF areas.

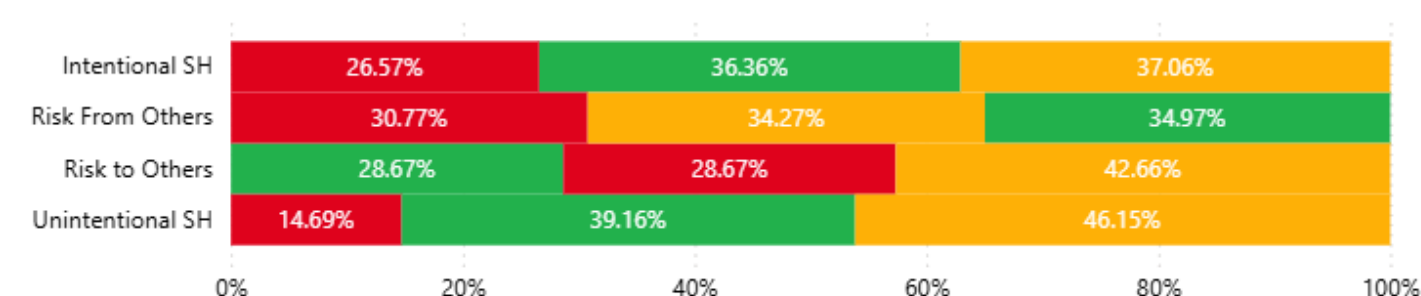
Average Physical Safety Scores



Average Physical Safety Scores



Physical Safety Score Changes



This chart highlights the percentage of physical safety scores that have **decreased**, **increased**, or remain **unchanged**.

NB. Decreased score are good, representing a decreased assessment of risk

Overall Wellbeing Scores - WS

This page shows the average of the wellbeing scores, (Stress and Anxiety, and Social Effectiveness) across all CF areas.

Stress & Anxiety

High score = Severe reactivity to stressors, self-destructive, antisocial, or have other outward manifestations

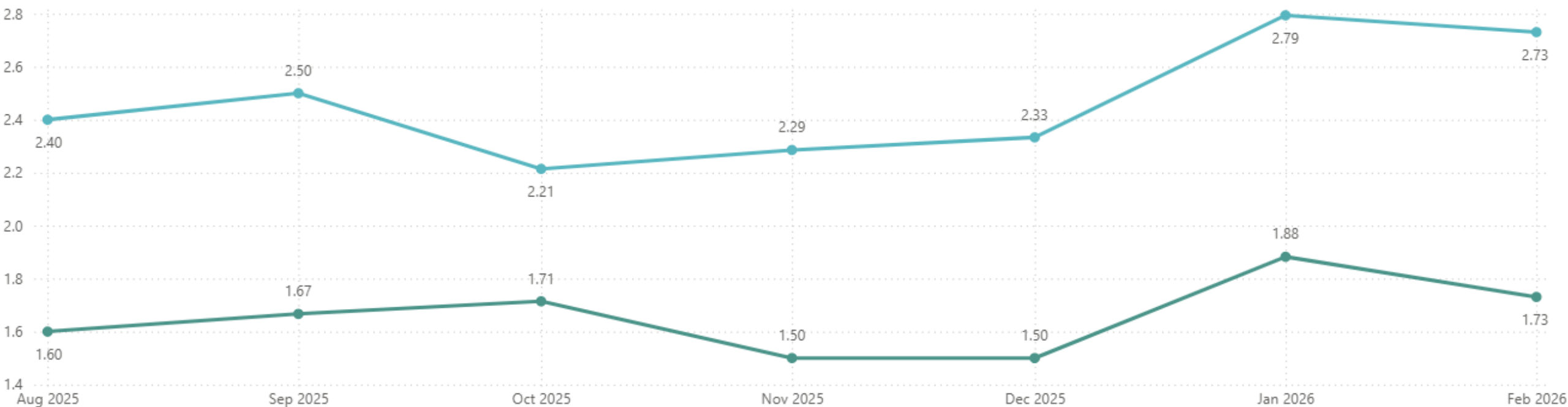
Low score = Normal response to stressors

Social Effectiveness

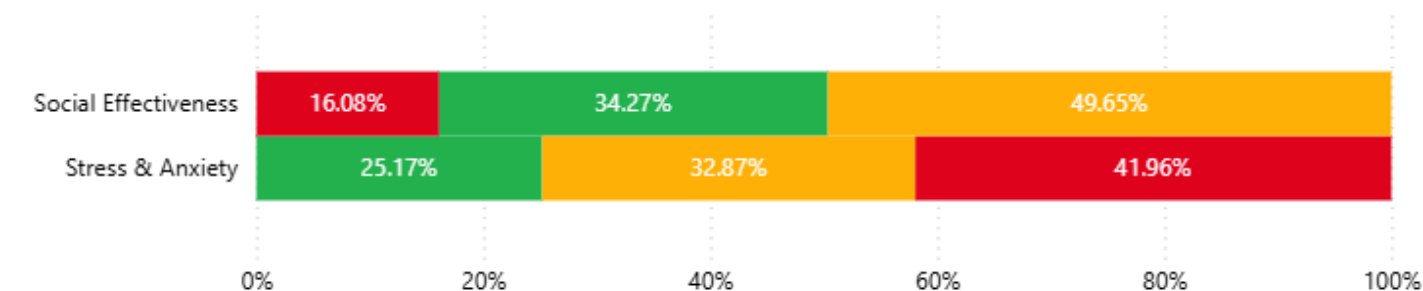
High score = Lacking in almost any social skills; inappropriate response to social cues; aggressive

Low score = Social skills are within the normal range

● Average of Social Effectiveness ● Average of Stress & Anxiety



Wellbeing Score Changes



This chart highlights the percentage of wellbeing scores that have **decreased**, **increased**, or remain **unchanged**.

NB. Decreased score are good, representing a decreased assessment of risk

Substance Use Scores - WS

This page shows the average of the substance use scores (Drugs and Alcohol & Impulse Control) across all CF areas. Use the buttons to show more detail regarding each CF area.

Drugs & Alcohol

Score 4 = Drug/alcohol dependence; daily abuse of alcohol or drugs which causes severe impairment of functioning; inability to function in community secondary to alcohol/drug abuse; aggressive behaviour to others; criminal activity to support alcohol or drug use.

Score 2 = Some use of alcohol or abuse of drugs with some effect on functioning; Sometimes inappropriate to others

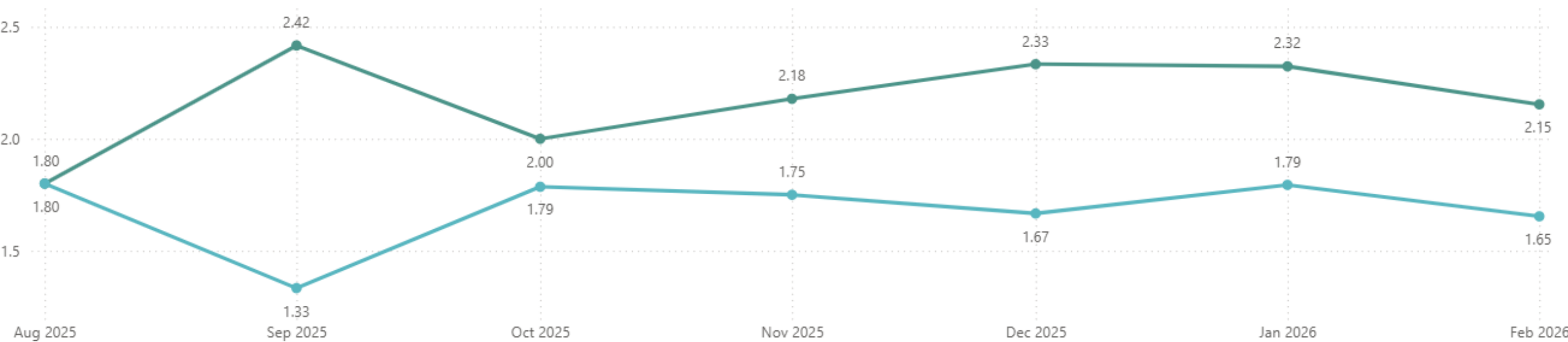
Impulse Control

Score 3 = Impulsive acts which are fairly often and/or of moderate severity

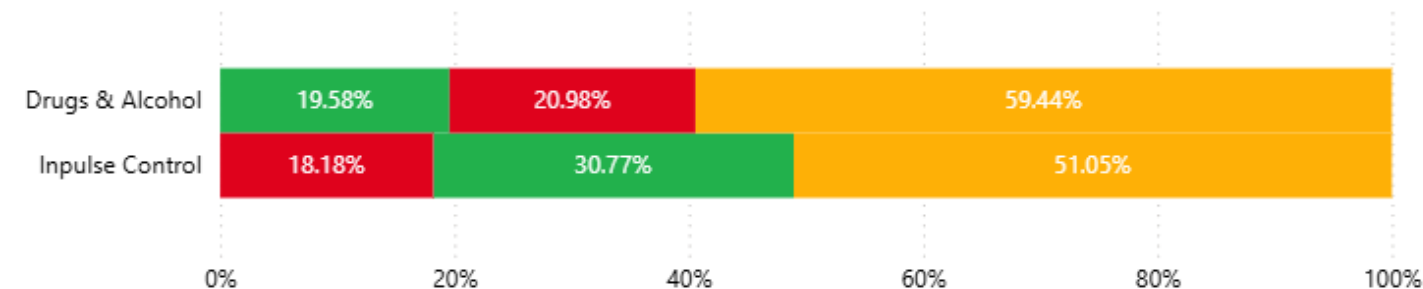
Score 2 = Some temper outbursts/aggressive behaviour; moderate severity; at least one episode of behaviour that is dangerous or threatening

Overall Average Substance Use Scores

● Drugs & Alcohol ● Impulse Control



Substance Use Score Changes



This chart highlights the percentage of substance use scores that have **decreased**, **increased**, or remain **unchanged**.

NB. Decreased score are good, representing a decreased assessment of risk

Housing Scores - WS

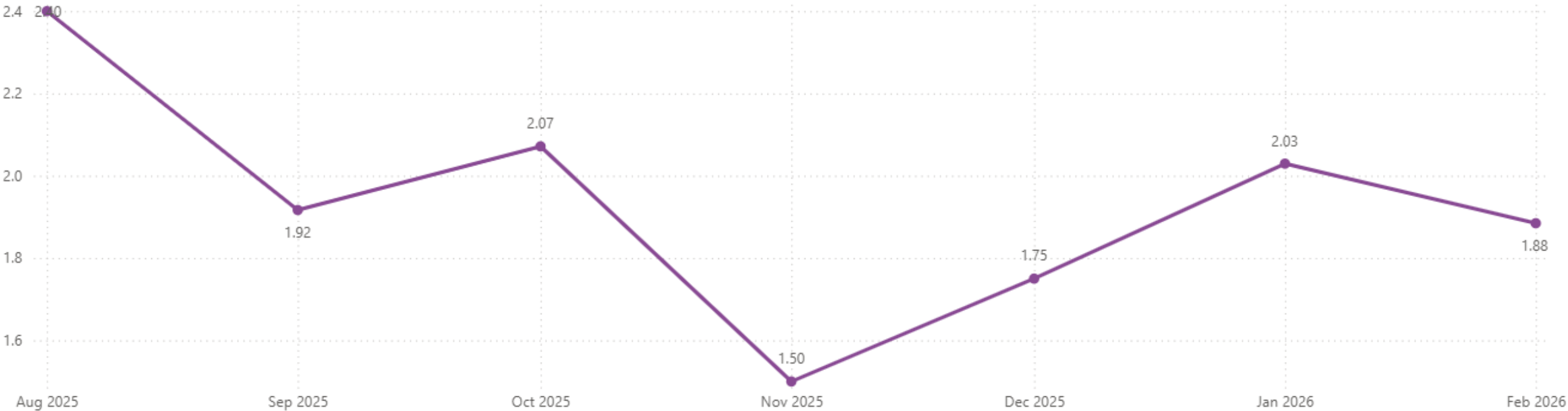
This page shows the average of the housing scores across all CF areas. The buttons to show more detail regarding each CF area.

A Score of 4 represents -
Rough sleeping; living in high risk exploitative accommodation under coercive arrangements.

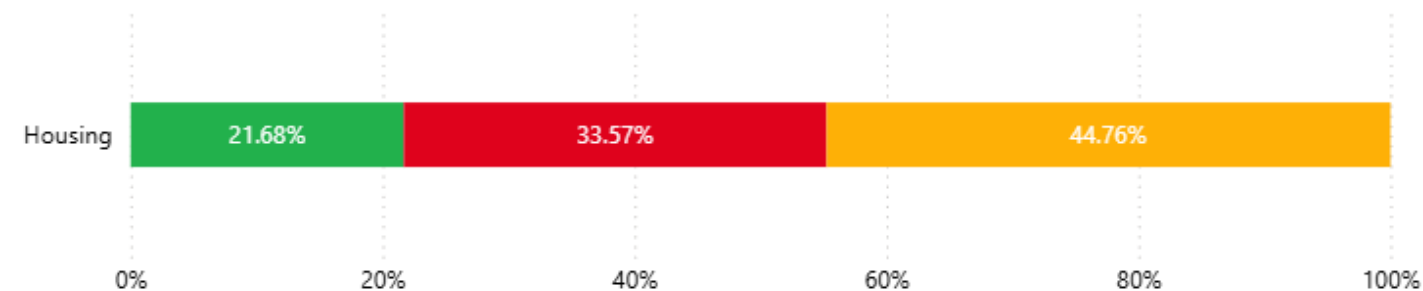
A Score of 3 represents -
Immediate risk of loss of accommodation; living in short-term /temporary accommodation; squatting; "sofa surfing"; high housing support needs

A Score of 2 represents - Living in short-term / temporary accommodation; medium to high housing support needs

Overall Average Housing Scores



Housing Score Changes



This chart highlights the percentage of housing scores that have **decreased**, **increased**, or remain **unchanged**.

NB. Decreased score are good, representing a decreased assessment of risk

Criminal Justice Scores - WS

This page shows the average scores around involvement with the criminal justice system

Risk to others

Score of 4 represents 'Risk to property and/or minor risk to physical safety of others.'

Score of 1 represents 'Antisocial behaviour e.g. street drinking, begging, noisy neighbours.'

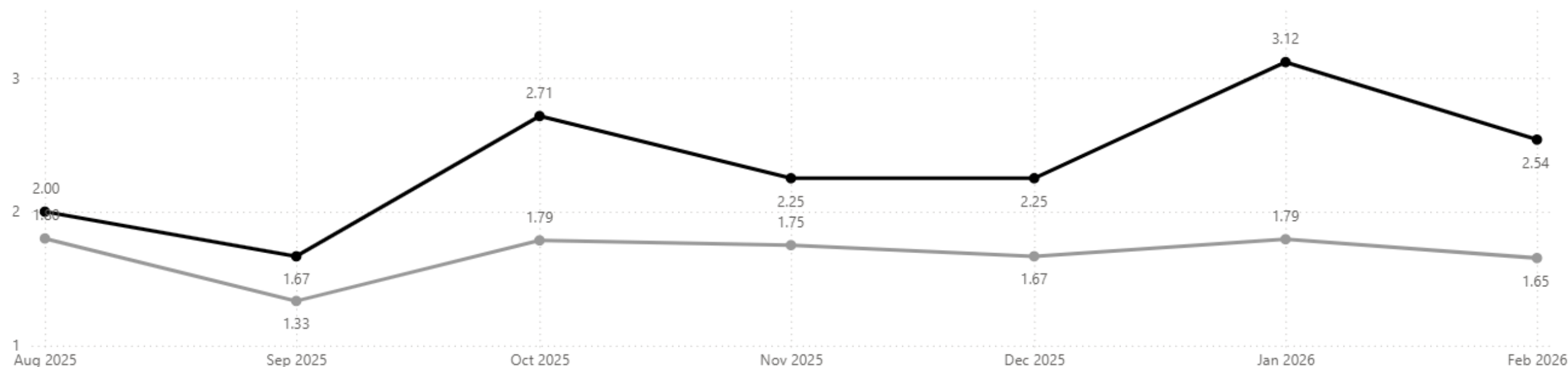
Impulse Control

Score 3- Impulsive acts which are fairly often and/or of moderate severity

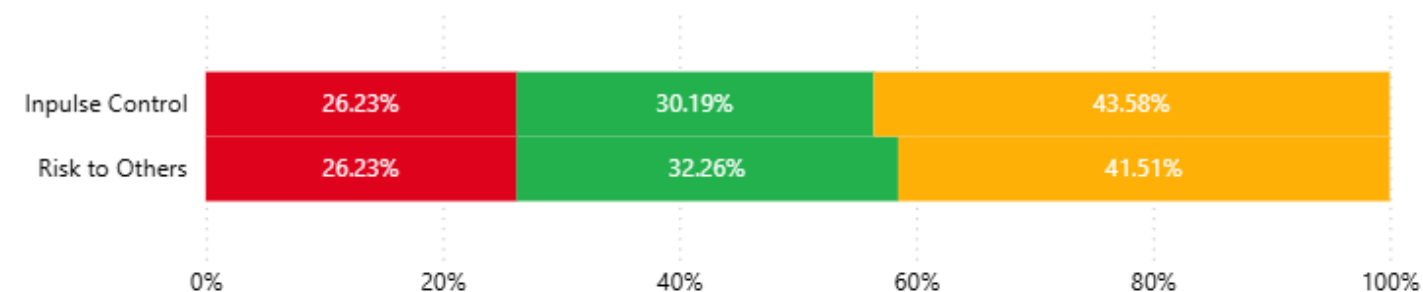
Score 2 - Some temper outbursts/aggressive behaviour; moderate severity; at least one episode of behaviour that is dangerous or threatening

Average Risk to Others / Impulse Control

● Average of Risk to Others ● Average of Impulse Control



Criminal Justice Score Changes



This chart highlights the percentage of criminal justice scores that have **decreased**, **increased**, or remain **unchanged**.

NB. Decreased score are good, representing a decreased assessment of risk

Recovering Quality of Life

ReQoL Outcome Measure Analysis - East Sussex

Version 11 - December 2025



Changing Futures Sussex
www.changingfuturesussex.org.uk



Recovering Quality of Life (ReQoL)

Purpose

ReQoL is a brief, 11 question, generic measure designed to assess the quality of life of people engaged with Changing Futures, focusing on recovery and capturing service users' concerns. Each question has the same set of 5 responses ranging from None of the Time, to Most or all of the time.

Focus

The measure explores themes of recovery and quality of life, including areas like daily activities, relationships, and self-esteem. It also asks about the client's own perception of their physical health.

Patient-Centered

ReQoL has been co-produced with service users, ensuring it reflects their experiences and priorities. It is completed by the client themselves, either independently or with support from a worker. Workers encourage clients to be honest, highlighting that the scores are used to benefit the client.

Scoring & Frequency

The survey is scored over a range of 0 to 40, with higher scores indicating better quality of life. The survey should be completed monthly to enable a picture of the measures over time.

The 11 Questions

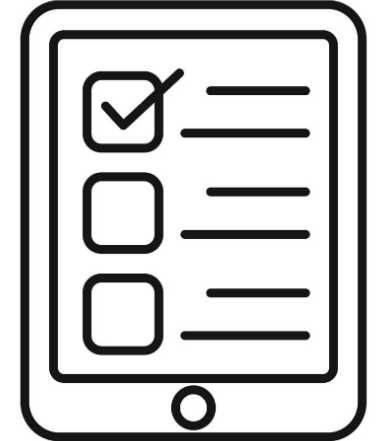
1. I found it difficult to get started with everyday tasks (Scored 4-0)
2. I felt able to trust others (0-4)
3. I felt unable to cope (4-0)
4. I could do the things I wanted to (0-4)
5. I felt happy (0-4)
6. I thought my life was not worth living (4-0)
7. I enjoyed what I did (0-4)
8. I felt hopeful about my future (0-4)
9. I felt lonely (4-0)
10. I felt confident in myself (0-4)
11. Please describe your physical health (problems with pain, mobility, difficulties caring for yourself or feeling physically unwell) over the last week.

Scoring

Each question is scored from 0 to 4, with 0 indicating the lowest quality of life and 4 indicating the highest. For negatively worded questions (1, 3, 6, and 9), scores are reversed (4-0).

Scope

Currently we only have any quantity of data from East Sussex. ReQoL is being rolled out across the programme. We hope to produce useful, client level metrics that can be used by teams in direct care.



Useful Links

[ReQoL Explained](#)

[Supporting Guidance for Teams](#)

[Paper Questionnaire](#)

[Link to ReQoL on CF Website
\(scroll to bottom\)](#)

Overall Average ReQoL Scores - West Sussex

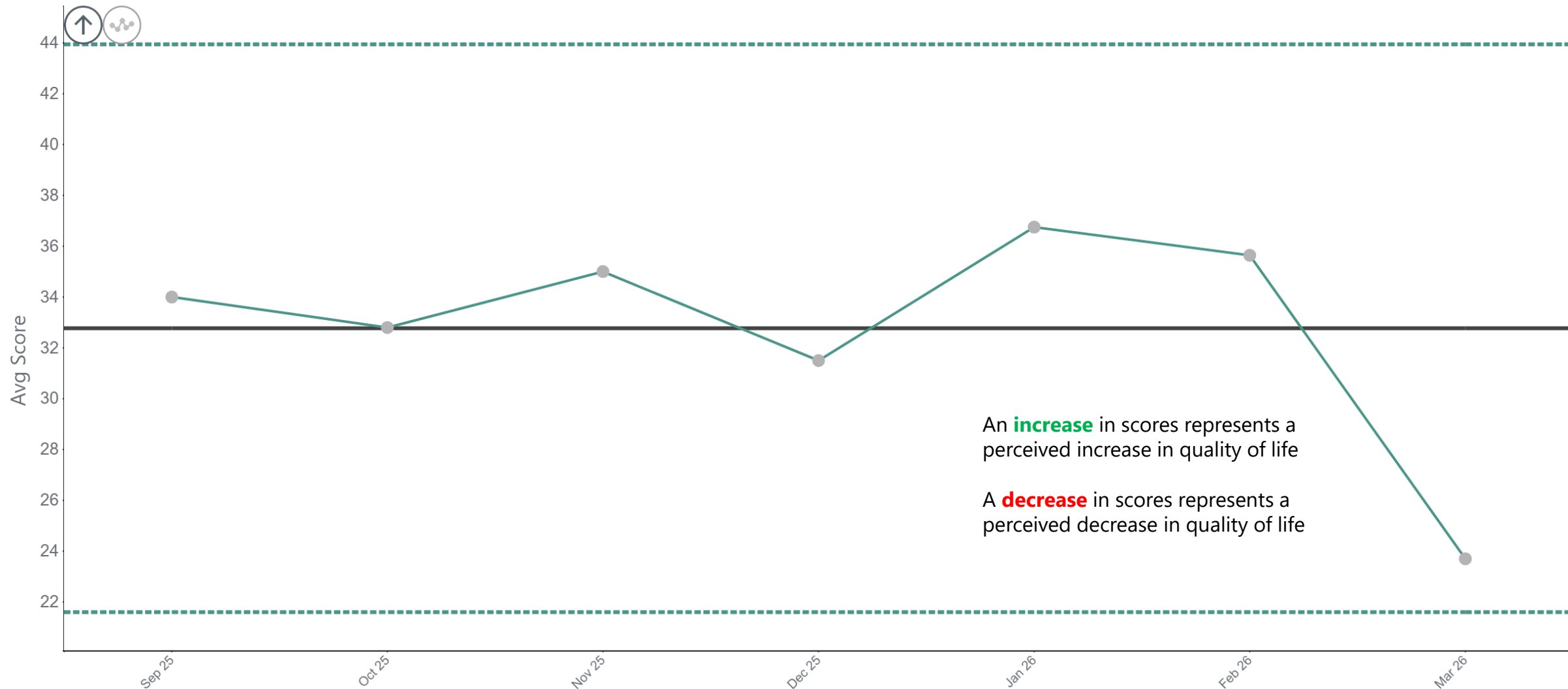
27

Clients Surveyed

52

of Records

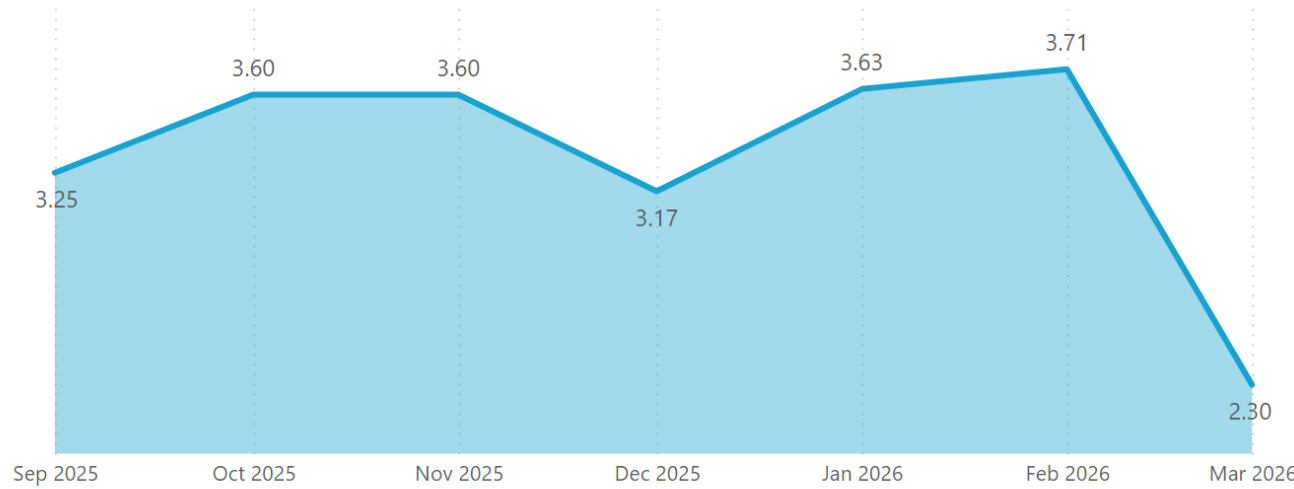
Overall Average ReQoL Score



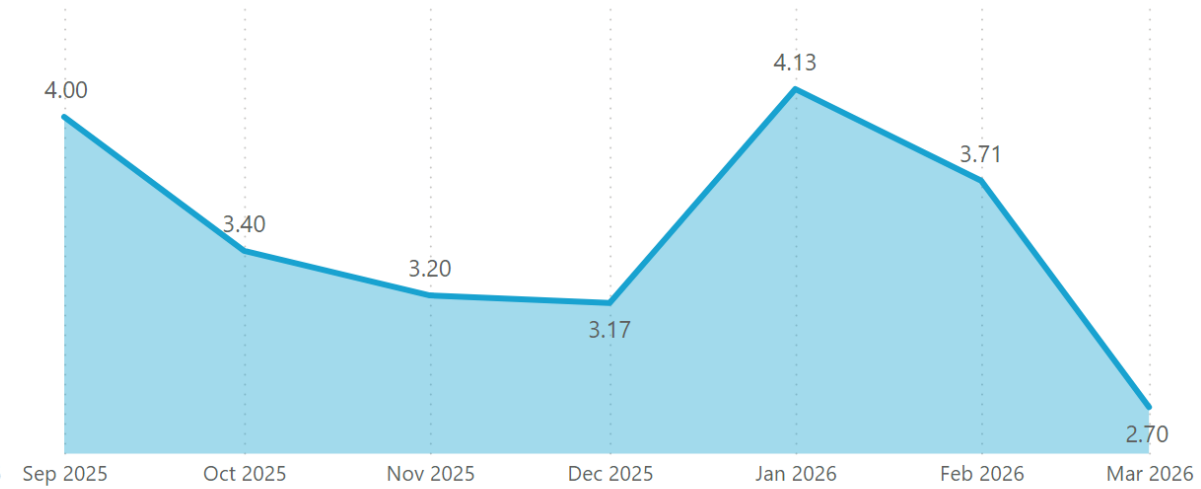
ReQoL Average Scores West Sussex

These charts show the average scores in each category across the whole caseload over time.

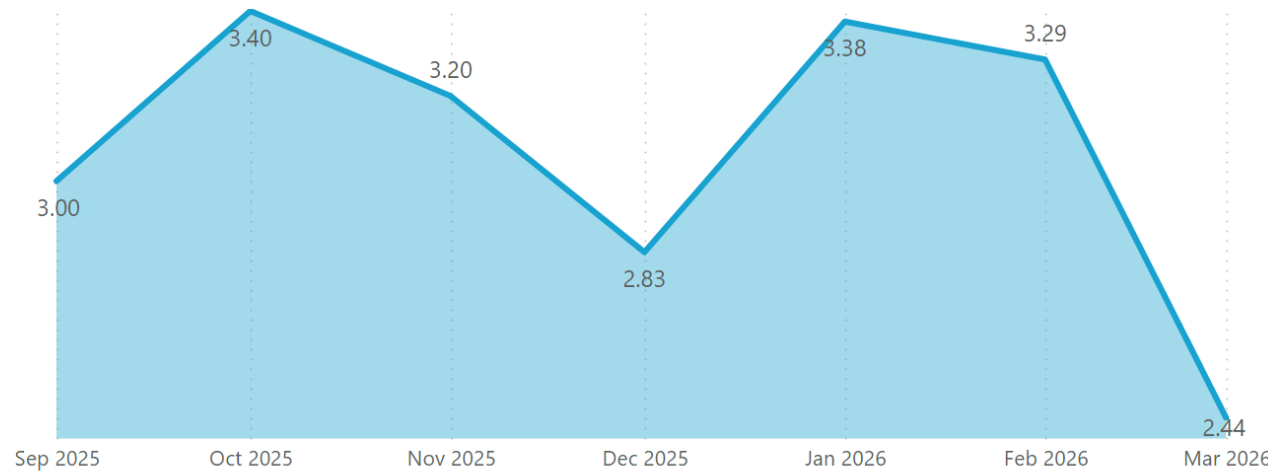
Difficulty with Tasks



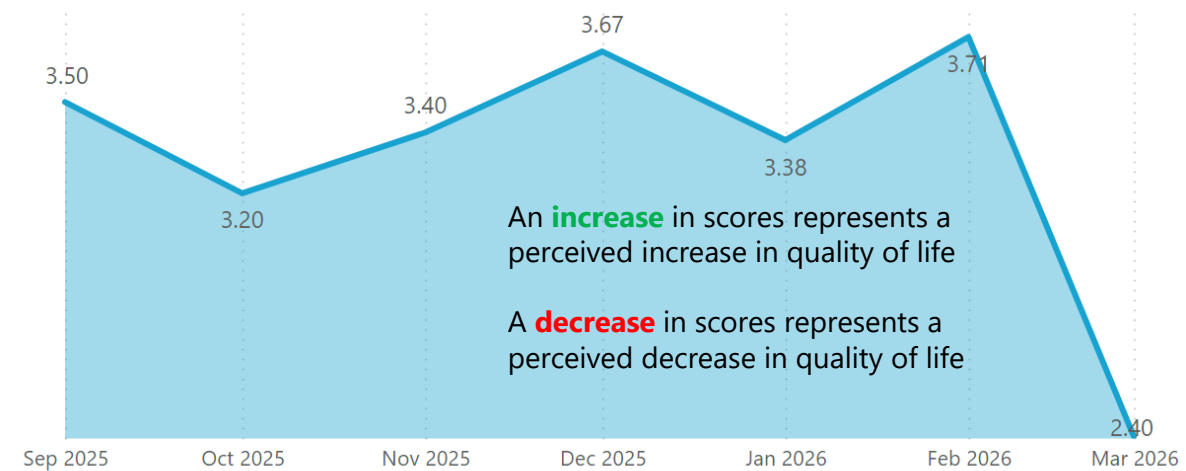
Able to Trust Others



Coping



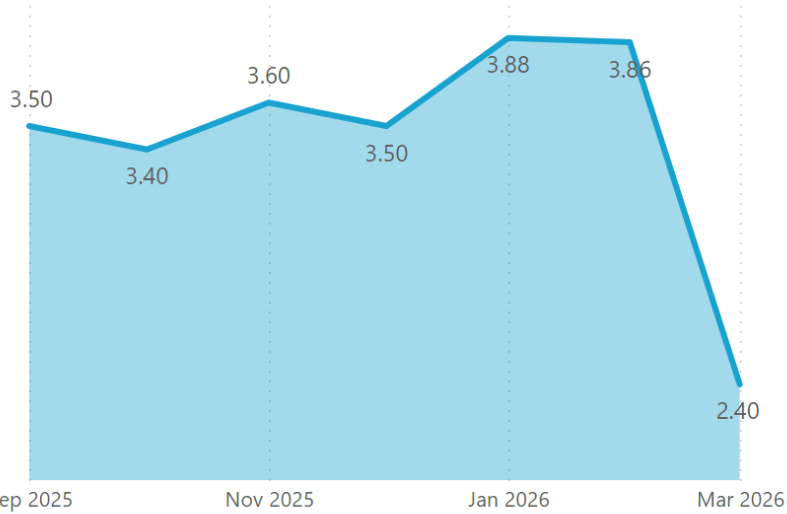
Doing Things



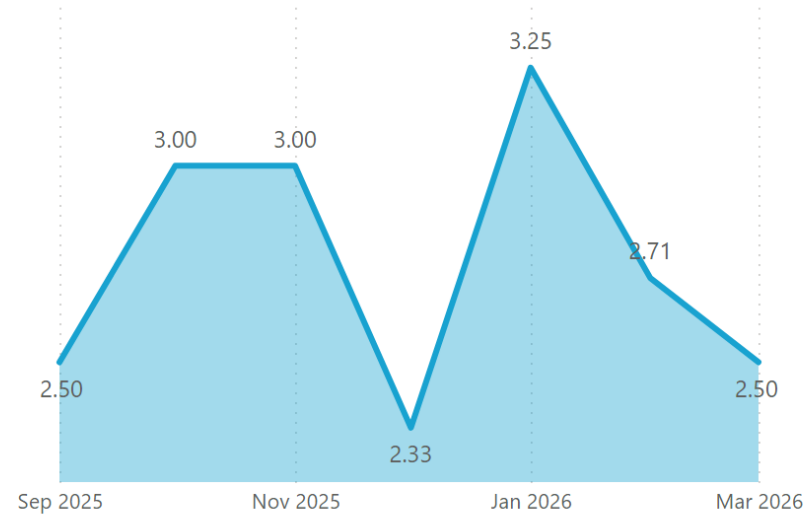
ReQoL Average Scores West Sussex

These charts show the average scores in each category across the whole caseload over time.

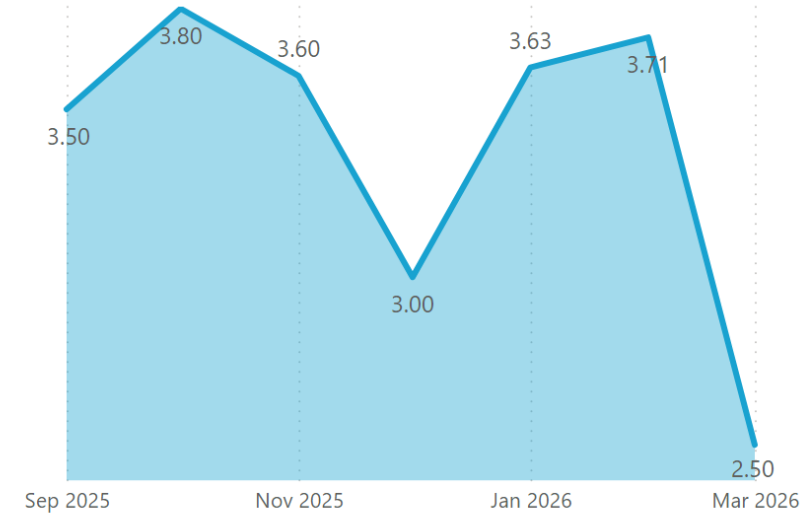
Happiness



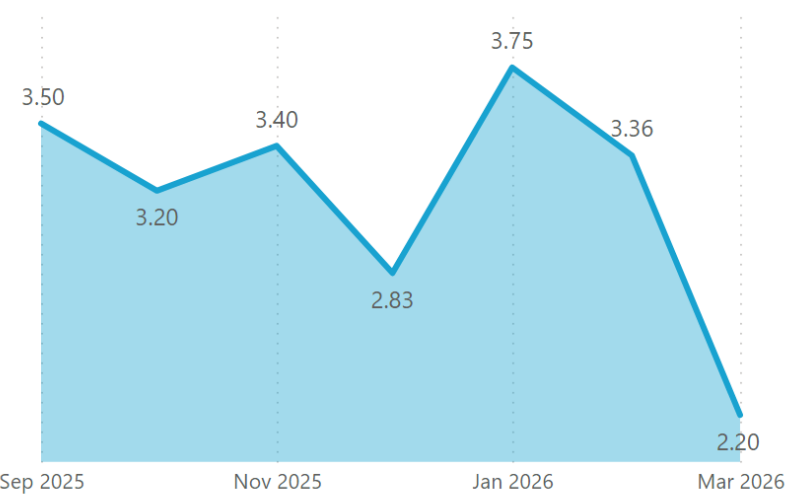
Life Worth Living



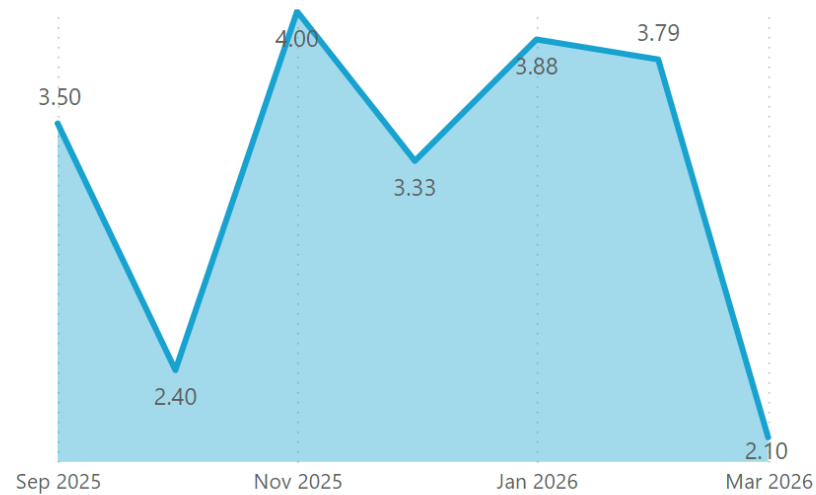
Enjoyment



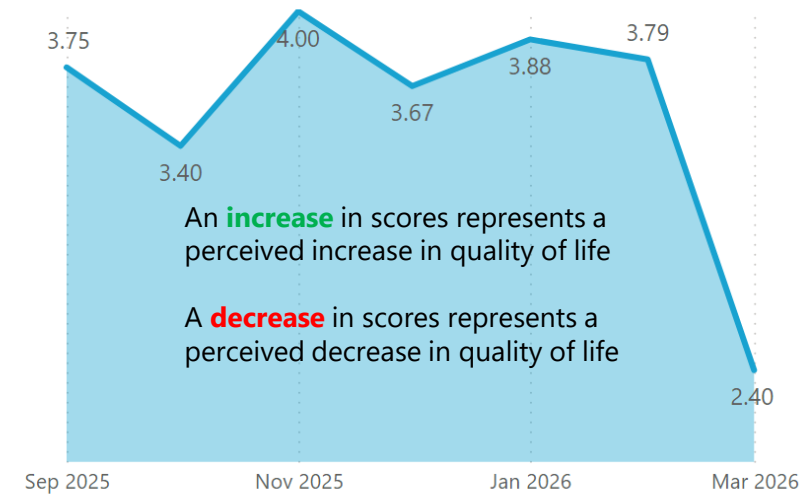
Hopefulness



Loneliness



Confidence



An **increase** in scores represents a perceived increase in quality of life

A **decrease** in scores represents a perceived decrease in quality of life

Multiple Needs Audit - West Sussex

Quarter 3 - October - December 2025



Changing Futures Sussex

www.changingfuturesussex.org.uk





Changing Futures Summary

Changing Futures is a Sussex-wide system change programme focussing on improving systems and services for people experiencing multiple disadvantage. It is funded by MHCLG (Ministry of Housing Communities and Local Government) and the NLCF (National Lottery Community Fund) until March 2026.

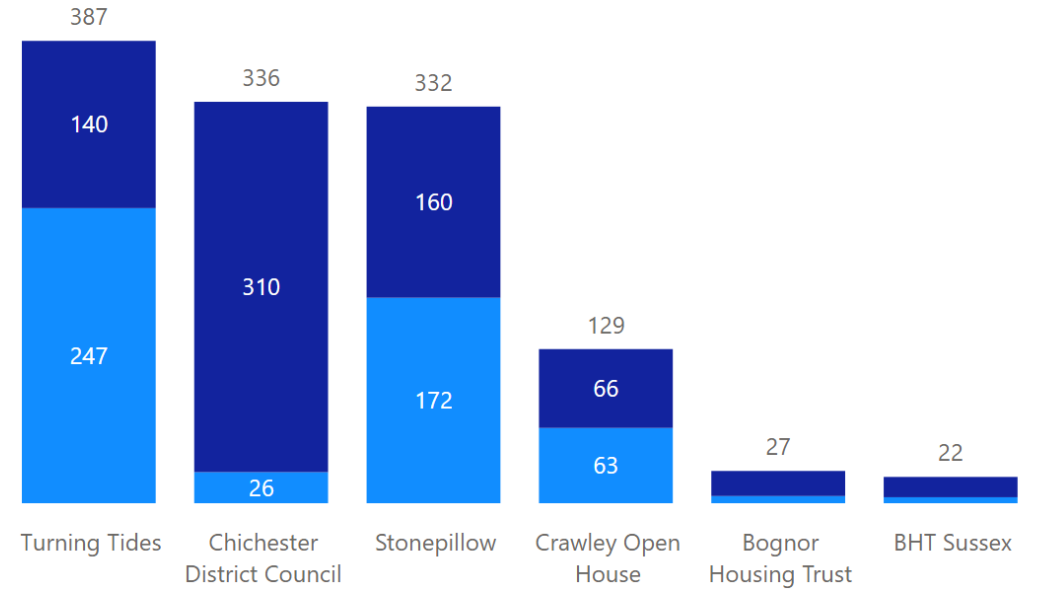
<https://www.changingfuturesussex.org/>

The programme aims to improve outcomes for the most excluded adults – those experiencing multiple disadvantage (or Multiple Compound Needs), which means adults experiencing three or more of the following five: homelessness, substance misuse, mental health issues, domestic abuse, and contact with the criminal justice system.

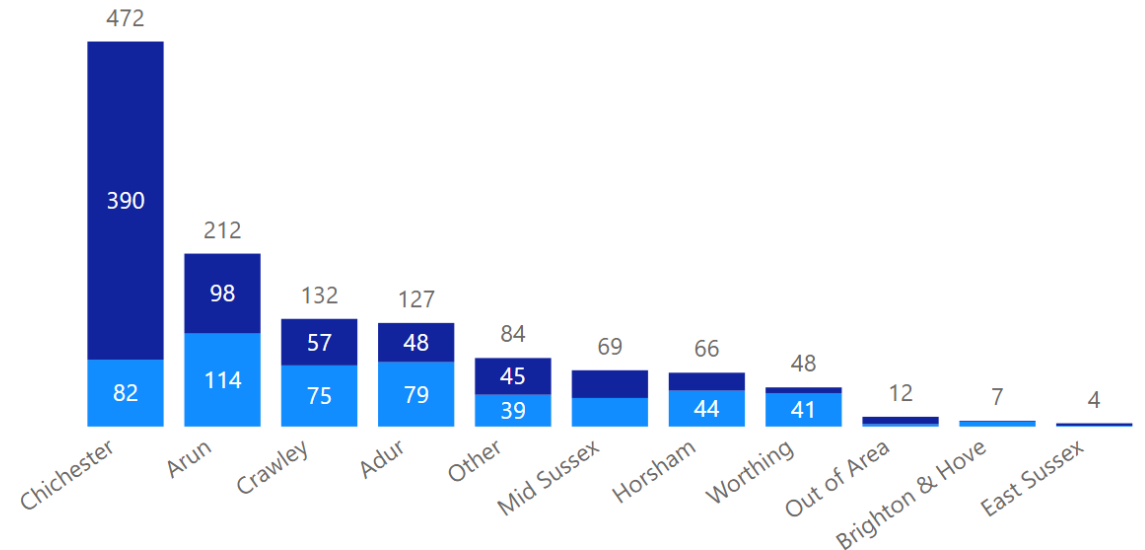
This audit captures individuals experiencing multiple disadvantage who are known to homelessness services. It is based on returns from the District and Borough Housing Authorities as well as homelessness and housing service providers and captures information about co-occurring needs alongside housing situation / homelessness, such as mental and physical health, substance misuse, domestic abuse and whether the individual is accessing support for their needs. This will help us to gain a more accurate picture of the level of needs of individuals experiencing multiple disadvantage in each area, and their current service usage. It is hoped that this information will help inform service planning and development.

This dashboard will give a brief overview of some of the key findings taken from the multiple needs audit for this period.

● Experiencing Multiple Disadvantage ● Not Experiencing Multiple Disadvantage



● Experiencing Multiple Disadvantage ● Not Experiencing Multiple Disadvantage



Multiple Needs Audit - Demographic Overview

District/Borough: Filter by Provider:

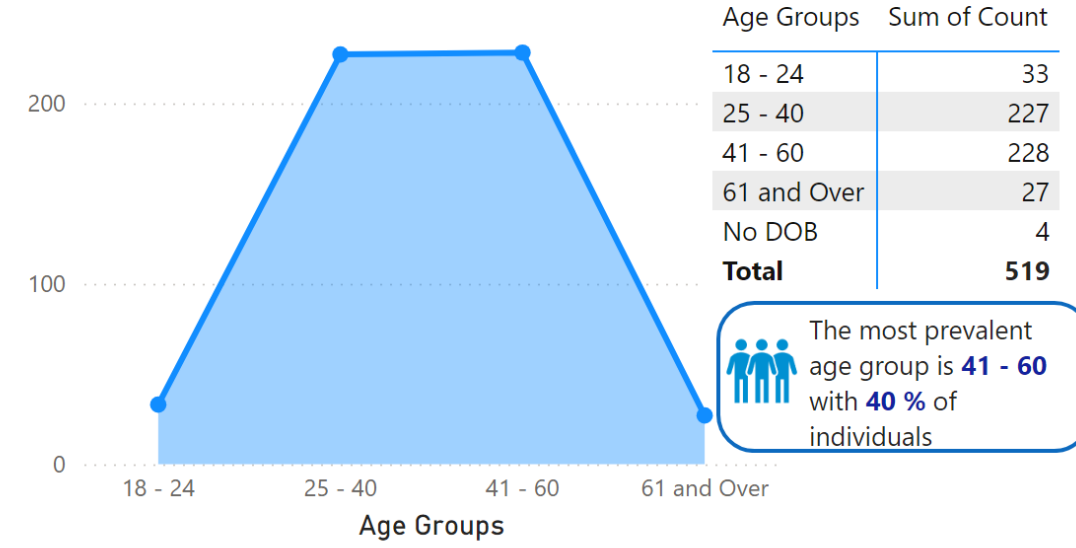
Of the **1233** individuals for whom data was returned in this period

519 experienced multiple disadvantage as defined by the Changing Futures programme.

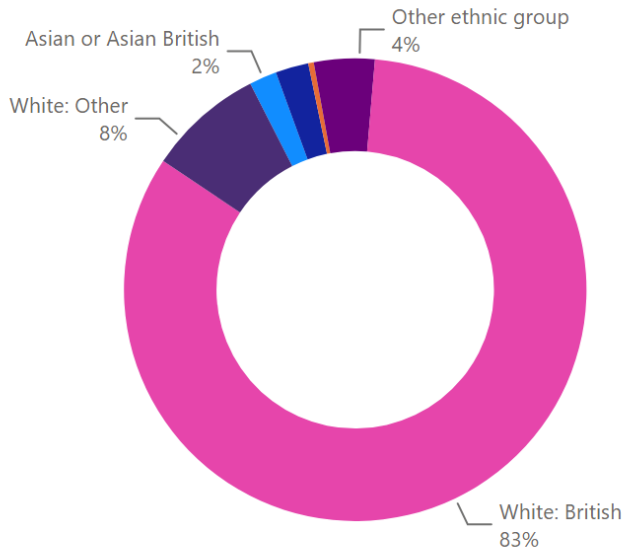
This page shows the demographics regarding the individuals who are experiencing multiple disadvantage. The buttons below will show more detail regarding the categories which contribute to multiple disadvantage. All individuals are experiencing homelessness.

- Homelessness
- Substance Misuse Issue
- Mental Health Issues
- Affected By Domestic Abuse
- History of Offending Behaviour
- Physical Health

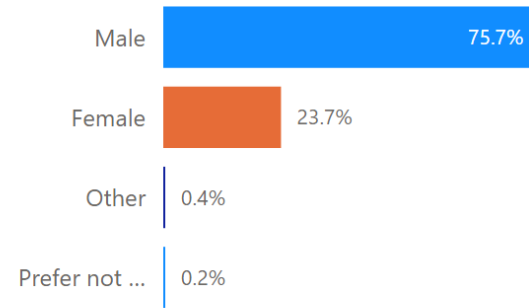
Total Experiencing Multiple Disadvantage by Age



Experiencing Multiple Disadvantage by Ethnicity

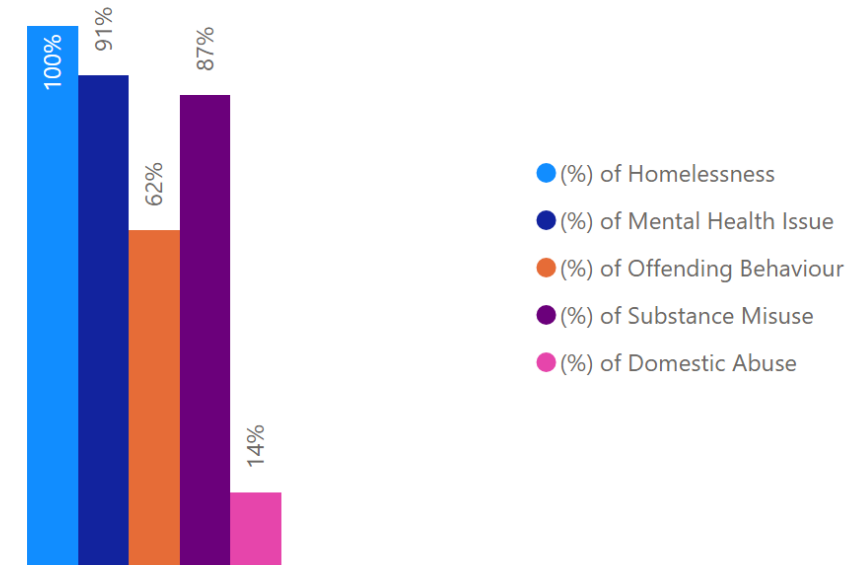


Experiencing Multiple Disadvantage by Gender



123 of those experiencing multiple disadvantage are female. Compared with who are male, and **393** other / prefer not to say.

Experiencing Multiple Disadvantage - Category Percentages



Individuals Experiencing Multiple Disadvantage - Homelessness

Total Individuals
519

The individuals represented on this page are experiencing multiple disadvantage including homelessness.

62% (% of Offending Behaviour)

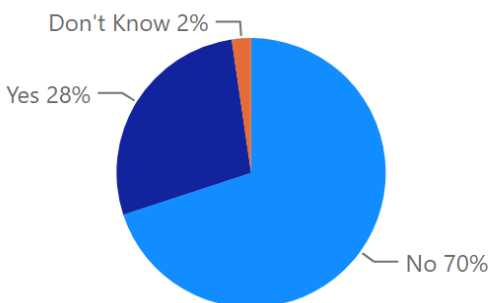
14% (% of Domestic Abuse)

91% (% of Mental Health Issue)

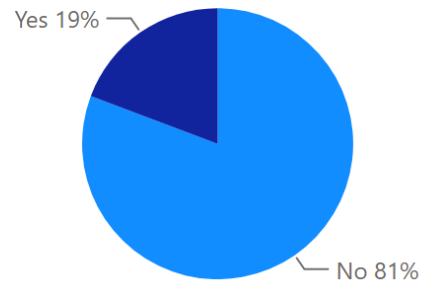
87% (% of Substance Misuse)

100% (% of Homelessness)

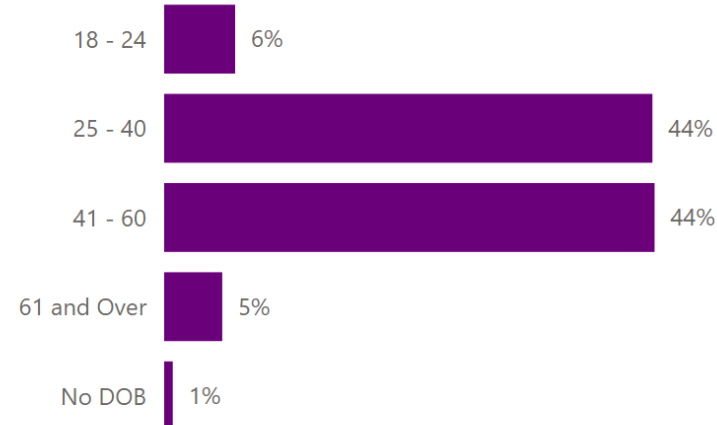
Does the individual have a history of repeated / entrenched rough sleeping?



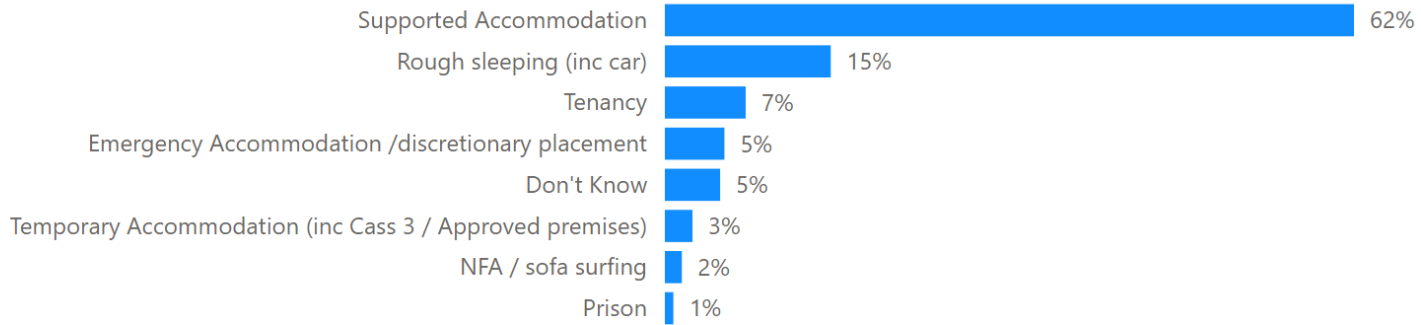
Has there been a positive housing outcome for the individual in the last quarter?



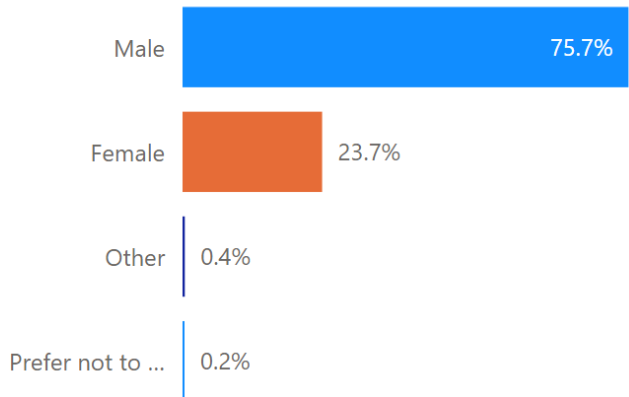
Age Group





What is the individuals current accommodation status





Gender




 **29%** (% Engaging in treatment for substance misuse)

 **30%** (% Engaged in treatment for mental health)

 **16%** (% Accessed A&E in the last quarter)

 **3%** (% Receiving Support for Domestic Abuse)

 **74%** (% Registered with a GP)

West Sussex Multiple Needs Audit Districts & Borough Pilot 2025/26 Q3 (Oct-Dec)



last refreshed
20/05/2026





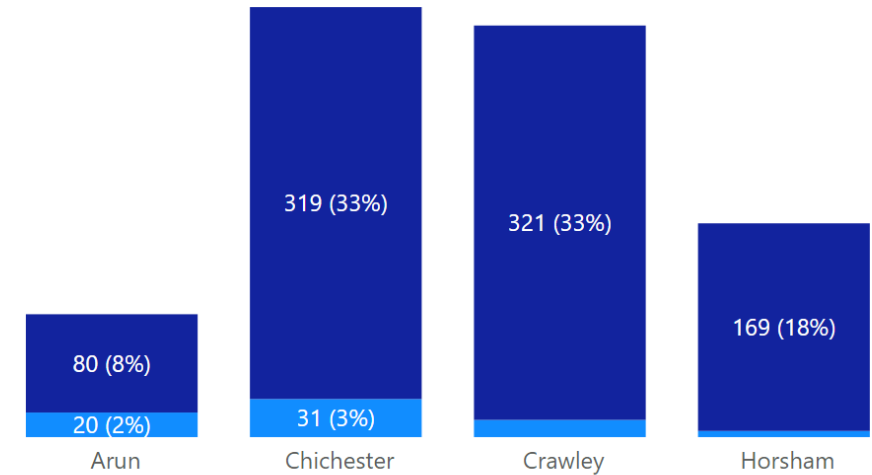
Summary

This audit is based on pilot data from West Sussex District and Borough Councils, namely Arun, Chichester, Crawley, and Horsham. The data covers individuals in contact with housing and homelessness services and captures information about co-occurring needs alongside housing situation and homelessness, including mental and physical health, substance use, domestic abuse, and offending history. The aim is to build a more accurate picture of the level and complexity of need among individuals experiencing multiple disadvantage or multiple compound needs (MCN), defined as three or more of homelessness, mental health, substance use, domestic abuse, and offending history. It is hoped that this information will help inform service planning and development.

This dashboard provides an overview of key findings from the multiple needs audit for Q3 (Oct-Dec) 2025/26.

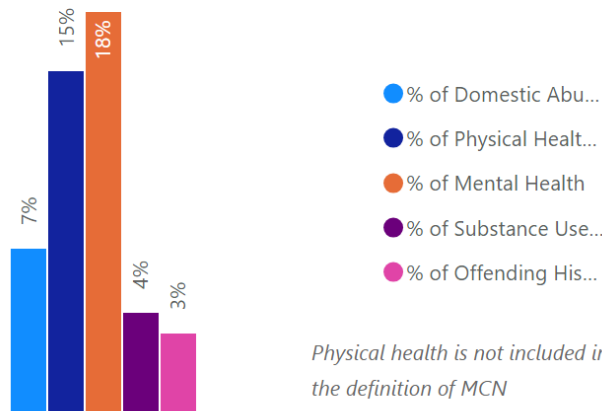
Multiple Compound Needs by Local Authorities

● Experiencing Multiple Compound Needs ● Not Experiencing Multiple Compound Needs



Distribution of Needs (% of Overall Individuals)

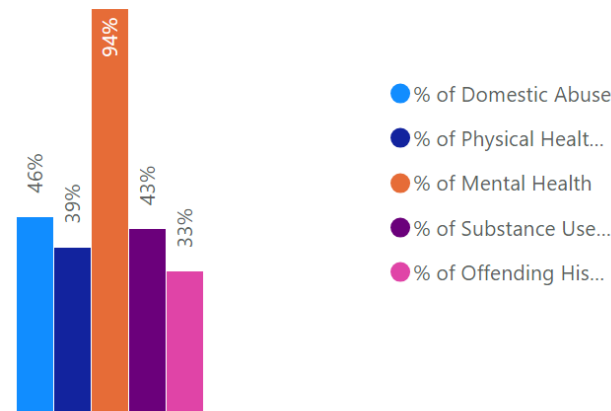
All individuals in this report have experience of homelessness.



Physical health is not included in the definition of MCN

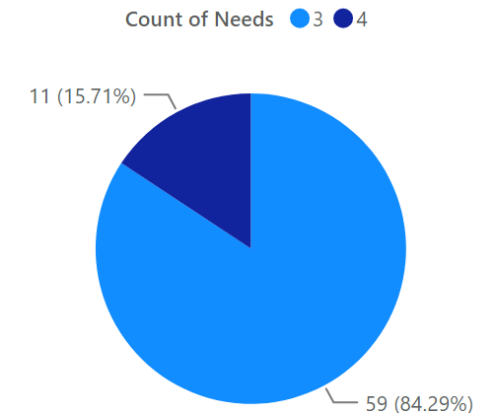
Distribution of Needs (% of Individuals with MCN)

All individuals have experience of homelessness



Count of Multiple Needs

Number of co-occurring needs per person with MCN



Demographic Overview

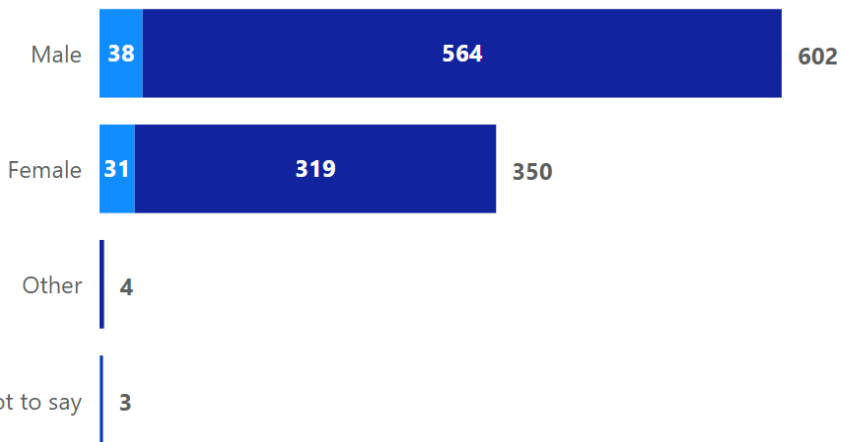
This page presents demographic information. Where applicable, visuals include comparisons between individuals experiencing multiple compound needs (MCN) and those without experience of MCN. All individuals have experience of homelessness.



Of 959 individuals for whom data was returned this period, 70 experienced multiple compound needs as defined by the Changing Futures Programme.

Gender

● Experiencing Multiple Compound Needs ● Not Experiencing Multiple Compound Needs



602

Male



350

Female

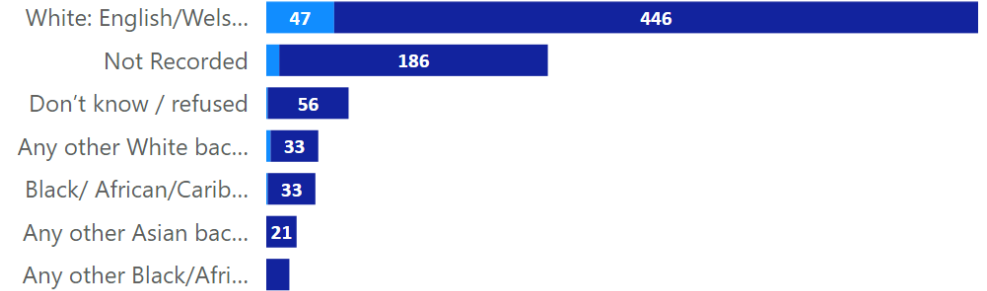


7

Other/Prefer not to say

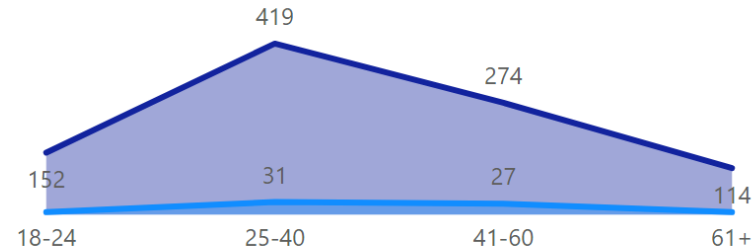
Ethnicity

● Experiencing Multiple Compound Needs ● Not Experiencing Multiple Compound Needs



Age Range

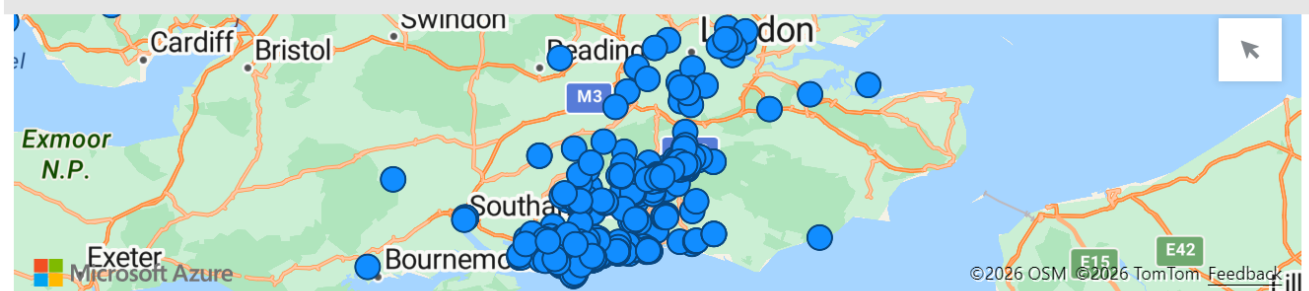
● Overall ● Experiencing Multiple Compound Needs



Age (groups)	% Of Total	Total
18-24	15.8%	152
25-40	43.7%	419
41-60	28.6%	274
61+	11.9%	114

The most prevalent age group is 25-40 with 419 individuals.

Location



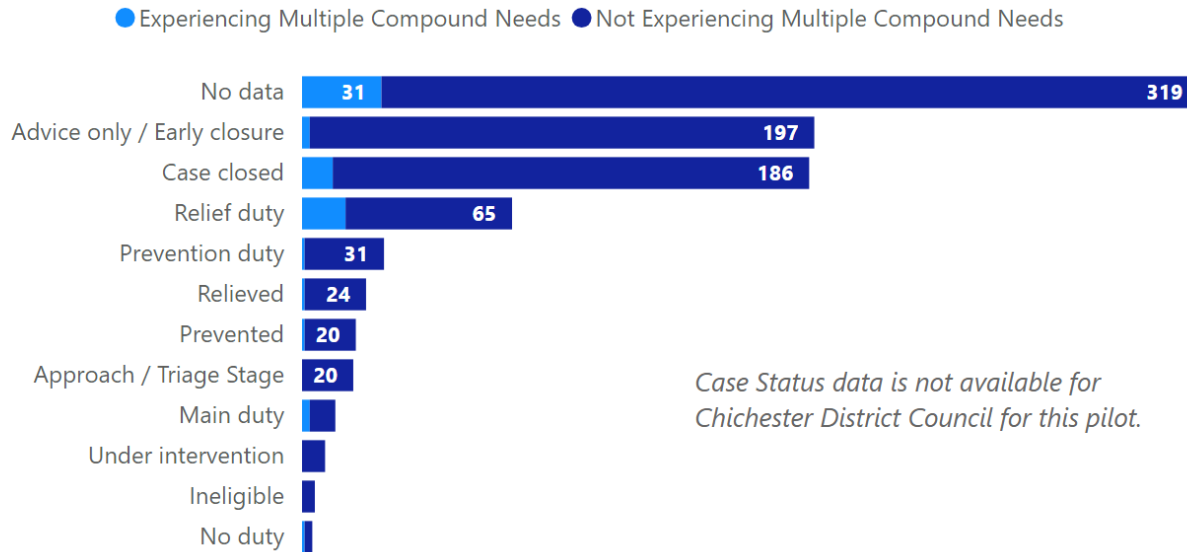
Homelessness



This page presents housing-related insights for all individuals in the report.

Individuals experiencing homelessness and multiple compound needs (MCN) make up a relatively small proportion of those experiencing homelessness but account for a disproportionate share of complex and overlapping support needs.

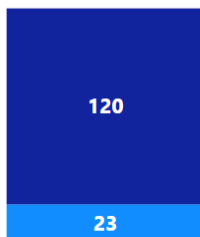
Case Status



Case Status data is not available for Chichester District Council for this pilot.

Individuals in Temporary Accommodation

● Experiencing MCN ● Not experiencing MCN



Rough Sleeping History

● Experiencing MCN ● Not experiencing MCN



959

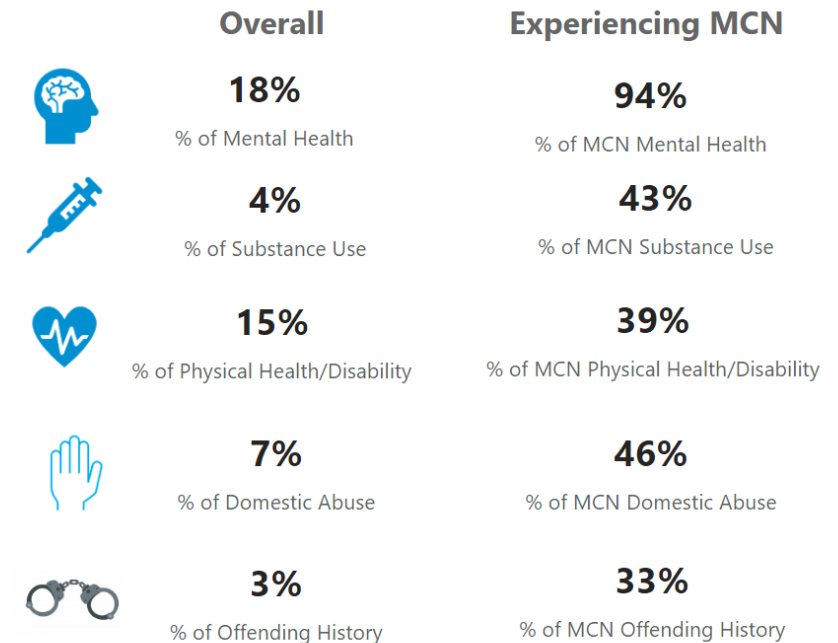
Number of individuals experiencing homelessness

70

Number of homeless individuals experiencing MCN

A small MCN cohort concentrates the highest levels of need across all domains – mental health, substance use, physical health / disability, domestic abuse, and history of offending – well above levels seen among the wider homeless population.

For example, **94 %** of individuals experiencing homelessness and MCN have mental health needs, compared with **18 %** across all individuals experiencing homelessness.



The full Multiple Needs Audit Reports are attached separately.

They are also available on the [Changing Futures Sussex website](https://www.changingfuturesussex.org.uk) here.



Multiple Needs Audit - West Sussex
Quarter 3 - October - December 2025

 **Changing Futures Sussex**
www.changingfuturesussex.org.uk

 WSCC Performance & Insight

The banner features a scenic landscape of rolling green hills under a cloudy sky at sunset or sunrise. The top section has a teal background with white text. The bottom section has a dark teal background with white text and logos.



West Sussex Multiple Needs Audit
Districts & Borough Pilot 2025/26
Q3 (Oct-Dec)

 **west sussex county council**

 WSCC Performance & Insight

last refreshed
20/05/2026

 CHANGING FUTURES SUSSEX

The banner features a coastal scene with a sandy beach, tall grasses in the foreground, and several sailboats on the water under a cloudy sky. The top section has a blue background with white text. The bottom section has a blue background with white text and logos.



Changing Futures Sussex

www.changingfuturesussex.org.uk

Figures correct at time of publication. Publication date: 22/12/25

